



English

Grade:

12

(Module 8)

Test

2020-2021

Use of Language

Directions: In this part of the test you will answer 9 vocabulary and grammar questions.

1

Read the following.

Your handwriting is so _____ that nobody can read it.

Which of the following BEST fits the above gap?

- ☐ legible
- ☐ legibly
- ☐ illegible
- ☐ illegibly

2

Read the following.

Don't drink the milk! I think it has _____ because it smells bad.

Which of the following BEST fits the above gap?

- ☐ gone off
- ☐ gone ahead
- ☐ gone through
- ☐ gone along with

Do not write below this line.

3**Read the following.**

She is a well-known lawyer with many famous _____.

Which of the following BEST fits the above gap?

- ☐ clients
- ☐ shoppers
- ☐ customers
- ☐ consumers

4**Read the following.**

Professor William is a very famous specialist _____ radiotherapy.

Which of the following BEST fits the above gap?

- ☐ in
- ☐ to
- ☐ of
- ☐ for

Do not write below this line.

5

Read the following.

This book, _____ Omar gave me, is very interesting.

Which of the following BEST fits the above gap?

- ☐ who
- ☐ when
- ☐ which
- ☐ whom

6

Read the following.

The restaurant _____ I worked before getting married is owned by an old woman.

Which of the following BEST fits the above gap?

- ☐ who
- ☐ which
- ☐ whom
- ☐ where

Do not write below this line.

7

Read the following.

There was a time _____ I enjoyed staying indoors, but now I like being outdoors.

Which of the following BEST fits the above gap?

- ☐ that
- ☐ when
- ☐ which
- ☐ where

8

Read the following.

Ali, _____ car broke down yesterday, came to work by bus today.

Which of the following BEST fits the above gap?

- ☐ who
- ☐ which
- ☐ whom
- ☐ whose

Do not write below this line.

9

Fill in the gaps with words from the list below. (*There is one extra word*)

comment / accept / lower / announce / agree

- A. We are pleased to _____ that all the students passed the exams.
- B. I _____ with you about the color, it looks awful.
- C. The prime minister was asked to _____ on the crisis.
- D. Could you _____ your voice please? I am watching TV.

Use the words in brackets to form a word that fits in each gap.

- A. The chairman was _____ (**speech**) when he heard that he had been dismissed.
- B. These chemicals are bad and make the fruit _____ (**edible**).

Rewrite the following sentence using the word given:

- A. Ali lives on the first floor. His sister won a medal in the Olympic Games. (**whose**)

- B. Khaled is very tall. He became a basketball player. (**who**)

Do not write below this line.

READING

Directions: Read the following then answer questions 10 to 13.

Advantages and Disadvantages of E-commerce (Argumentative)

1. In today's economy, business moves at a rapid pace and shows no sign of slowing down. Many of the pioneering changes that have taken place are due to electronic commerce, commonly known as E-commerce. As a matter of fact, the introduction of mobile communication devices and wireless technologies into the workplace has brought about multiple changes and almost unlimited possibilities for traders. These new technologies offer many advantages for businesses, but there are disadvantages as well.
2. To start with, E-commerce increases the speed in which transactions take place. This means that customers no longer have to wait in line to buy items but can now securely complete transactions online. Similarly, customers do not have to travel to pick up their merchandise. Instead, they can have it shipped directly to them. Also, customers are offered plenty of choices, which reduces face-to-face interaction, thus saving precious time.
3. Another important benefit of E-commerce is that shipping companies provide adequate information online so that customers can place their own orders and trace them from their homes or offices. This is very likely to reduce costs and errors while also engaging the consumer. For example, Fed-Ex was a pioneer in the use of online follow-up. They allowed customers to enter a code number on the Fed-Ex web site to monitor their packages. This removed the operator from the transaction, cut expenses, and satisfied the customer.
4. **On the other hand**, E-commerce has also several risks too. Firstly, there are hidden costs that come along online operations. For instance, online purchases are often accompanied by high shipping and restocking fees, a lack of warranty coverage, and unacceptable delivery times. The online purchases must be shipped, and the shipping charges are often high. In fact, many E-commerce companies have developed a reputation of overcharging for shipping and handling. According to NPD Group Inc., "excessive shipping fees constitute one of the major obstacles for online customers when deciding whether to buy online or at a traditional store."

Do not write below this line.

5. Another major problem of E-commerce is network unreliability and lack of security. Indeed, one of the main roadblocks to the wide acceptance of E-commerce by both businesses and consumers is the clear lack of adequate security for online transactions. This has led consumers to be increasingly cautious about providing credit card information over the Internet. For instance, in the first quarter of 2001, Amazon.com announced that customer credit card information was stolen from one of its branches. Also, with a user population of 4.39 billion worldwide, the Internet is a very busy information highway. In other words, when an e-commerce website cannot serve its customers because its Internet connection is down, it is very likely to lose sales, credibility, and even customers.

6. In conclusion, E-commerce has known a remarkable development and success over the last years. I personally believe that despite the numerous examples of its successful growth, there are many examples where E-commerce failed to succeed. It is very important that people intending to do business online take all the factors that lead to success into consideration and figure out all the dangers that may lead to failure.

10

What is the writer's MAIN PURPOSE in this text?

- ☐ to discuss two sides of E- commerce
- ☐ to suggest ways to improve E- commerce
- ☐ to warn against the dangers of E- commerce
- ☐ to help people make an E-commerce website

Do not write below this line.

11

Which of the following is CLOSEST in meaning to the underlined word “monitor” in paragraph (3)?

- ☐ pay
- ☐ track
- ☐ weigh
- ☐ receive

12

Based on paragraph (2), how can E-commerce increase the speed in which transactions happen? Mention THREE aspects.

1 st aspect:	
2 nd aspect:	
3 rd aspect:	

13

From paragraph (4), mention THREE examples of hidden costs that come along online operations.

1 st example:	
2 nd example:	
3 rd example:	

Do not write below this line.