

# WORKBOOK

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GRADE 11 SEMESTER 2



# DENGLISH

WORKBOOK

School	
Name	
Class	

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## النشيد الوطني

قَسَمًا بِمَنْ رَفَعَ السَّمَاءُ قَسَمًا بِمَنْ نَشَرَ الضِّياءُ قَطَرُ الرِّجَالِ الأَوَّلين

قَطَرٌ سَتَبْقَى حُرَّةً تَسْمُو بِرُوحِ الأَوْفِياءُ سِيرُوا عَلَى نَهْجِ الأُلَى وَعَلَى ضِياءِ الأَنْبِيَاءُ قَطَرٌ بِقَلْبِي سِيرَةٌ عِنٌّ وَأَمْجَادُ الإبَاءُ حُمَاتُنَا يَـوْمَ النِّـدَاءُ وَحَمَائِمٌ يَوْمَ السَّلامُ جَوَارِحٌ يَوْمَ الفِدَاءُ

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Being	Famous	Isn°t A	Ways	Easy

People always think I'm really confident, but being the centre of 1 \_\_\_\_ is just part of my job. When they see me talking at an event, everyone thinks I'm a(n) 2 \_\_\_\_ speaker, but the truth is that it took me a long time to learn to be comfortable in front of so many people. As a well-known artist, I'm used to hearing people talk about me and my work. Of course, it's not all good. I hear a lot of 3 \_\_\_\_. This used to really upset me. For instance, once a review of my art made me cry. Surprisingly, some people are more interested in talking about me than my work. But, with a bit of 4 \_\_\_\_, you learn to ignore it. No one can be 5 \_\_\_\_ control of what other people say about them and, of course, if an artist wants to be creative, he can't 6 \_\_\_\_ just to please critics.

1.	a. conflict	c. attention
	<b>b.</b> intuition	d. concept
2.	a. mesmerising	c. abstract
	<b>b.</b> characteristic	<b>d.</b> introvert
3.	a. principles	c. senses
	<b>b.</b> criticism	<b>d.</b> categories
4.	a. sensitivity	c. stability
	<b>b.</b> willpower	d. emotion
5.	a. with	c. in
	<b>b.</b> to	<b>d.</b> on
6.	a. interact	<b>c.</b> concentrate
	<b>b.</b> exhibit	d. conform

B. (	Complete the	e sentences an	d the puzzle	and find the	word in the	red boxes.
------	--------------	----------------	--------------	--------------	-------------	------------

The word is:

<b>B.</b> Complete the sentences and	the puzzle and find the word in the red boxes.
<ol> <li>The Prime Minister, who is known difficult questions easily.</li> </ol>	wn for being, was able to answer all of the reporter's
<b>2.</b> My best friend is the most never tell them to anyone.	person I know. She knows all my secrets and she would
<b>3.</b> Saleh is	. If you assign him to do something, he will do it.
<b>4.</b> Helen is a(n) first.	person. She would never do anything without thinking about it carefully
<b>5.</b> Zainab is a(n)	young woman who wants to help children in need.
<b>6.</b> I appreciate the fact that Kevin	is, because he always tells me exactly what he thinks.
<b>7.</b> My older brother is so	. He doesn't like to plan anything, especially his holiday.
8. Come on, don't cry. It was only	a joke. You're so sometimes.
9. Jack isn't very	He didn't even notice that Mary entered the room.
2 R	
,	
	5 O S S



### Student's Book pp. 84-85

A. Look at the words in bold and	match the sentence beginnings 1-7 with the endings a
I. My <b>generous</b> neighbour	a started off as a waiter in a hotel and ended up running i
My wielent little brother	a. started off as a waiter in a hotel and ended up running i
	<ul><li>b. tries to hit someone every time he doesn't get his way.</li><li>c. if she doesn't have a nap at noon.</li></ul>
	<b>d.</b> that when she doesn't want to do something, there is no
1. My snobbish cousin	one who can make her do it.
5. Jenny's <b>stubborn</b> nature means	e. looks down on me because my clothes aren't expensive
5. His ambitious son	f. is always giving money to charity.
7. The baby gets irritable	g. that he ate all five pieces of cake.
3. Complete with the correct form of break	k and the words in the box.
the record <u>the ice</u> the rules the	ne habit the silence the law the news heart
<ul> <li>Tariq has very good communication skills.</li> </ul>	He always knows just what to say to break the ice
	for the longest jump in history!
. Michael, which me	
	eared and of Annie's death to her f
. The table fell over with a loud crash which	of the empty house.
. I bit my nails for so many years that it was	very difficult to
. Mark when he drow	
	his mother's
in anything happens to him, it	
. Choose a, b, c or d.	D. Complete with who, which, whose, when or when
	If they can be omitted, put them in brackets.
Jessica is the girl I told you about	A good friend is a noncon 1
works in a jeweller's in Edinburgh.	A good friend is a person 1 you ca
a. who c. whom	fun with, but can also depend on in time of nee
<b>b.</b> which <b>d.</b> whose	However, there are times $f 2$ you mi
2. With were you speaking just now?	get into an argument, even with your best frier
a. whose c. whom	What should you do if this happens?
<b>b.</b> that <b>d.</b> who	,
3. This book, Omar gave me, is very	First of all, after an argument, it is best not t
interesting.	to your friend right away, because you might bo
<b>a.</b> when <b>c.</b> who	say things <b>3</b> you don't mean. A per
b. which d. whom	4 first reaction is to talk right aft
	fight is bound to get into an even bigger one.
1. Betty, car broke down yesterday,	If you get into an argument, it probably means
came to work by bus today.	, -
a. who c. whose	you both disagree on a topic, so take this time
<b>b.</b> which <b>d.</b> whom	consider the fact that maybe you're the one
5. I lost the phone I bought a week	<b>5</b> is wrong. If the issue isn't one
ago.	6 is that serious, consider apologis
a. who c. when	your friend. He/She probably wants to do the s
<b>b.</b> that <b>d.</b> whose	thing. After a while, when both of you aren't as
	,
5. Istanbul, my parents live, is a	as you were when you got into the argument, f
beautiful city.	a place <b>7</b> you can discuss the situ
a. who c. where	quietly. Don't become aggressive, and listen to
<b>b.</b> which <b>d.</b> whose	your friend has to say. Friendship is a relations
	Requires nationed and compassion

	brackets. Add commas where necessary.
1.	I sent you a text message. Did you read it?
2.	Patrick is very tall. He became a basketball player.
3.	Fred wants to become mayor. His wife is an architect.
4.	This is the restaurant. We celebrated our tenth anniversary here.
5.	It was in the year 2012. My daughter was born that year.
6.	The room is upstairs. It needs to be painted.

#### Student's Book pp. 86-87=

- A. Circle the correct words.
- 1. I'm now completely **deaf / blind**, but I can understand what people say by reading their lips.
- 2. Many people have written detailed biographies / autobiographies of this president.
- 3. Our main **pursuit / obstacle** to reaching the mountain top was the bad weather.
- 4. Finishing his first book was a huge greatness / accomplishment.
- **5.** A high **fever / heat** is often caused by common illnesses such as the flu.
- **6.** I keep eating your biscuits because I **miss / lack** self-control.
- 7. Chapter One is a delightful **account / report** of the author's childhood years.
- **8.** Be sure to put the events of her life in **chronological / philosophical** order.

**B.** Read the following biography of a famous author. The sentences are in the wrong order. Number each sentence 1-9 in the order that you think they should appear.



published over seventy-two crime novels, twenty-eight collections of short stories and nineteen plays.
Her first book, <i>The Mysterious Affair at Styles</i> , was published in 1920.
In 1930 she married Max Mallowan, an archaeologist, whom she accompanied on his travels in the Middle East.
Before his death, Agatha was educated at home by both parents, who encouraged her to write from a very young age.
Up to 1901, she had a very happy childhood until, when she was aged only eleven, her father died.
Agatha Miller, better known as Agatha Christie, was born in Torquay, England in 1890.
After her father's death, she was sent to Paris in France to receive a formal education.
These travels provided settings for some of her

novels, such as *Murder in Mesopotami*a (1936)

5 During World War I, she volunteered as a nurse

and started writing detective stories.

and Death on the Nile (1937).

The Queen of Crime





#### Student's Book pp. 88-89 ———

**R.** Complete the sentences with the words in the box. There are two extra words which you do not need to use.

	flow	remain	appreciation	moral	constant	maintain	instil	sense	cope	pathetic
<b>1.</b> ł	Hanan coเ	ıldn't cond	centrate becaus	e of the			noise of	the traff	fic outsi	de.
<b>2.</b> (	Oliver was	finding it	difficult to		v	with all the p	ressure	he was	under.	
<b>3.</b> l	t is impor	tant for pa	arents to		cor	nfidence in t	heir chi	ldren.		
<b>4.</b> ľ	Mariam ac	complish	ed so much in h	er life an	ıd will alway	's		_ an insp	iration f	for me to do mor
	Despite liv riendship		erent countries	, Laura a	nd Isabel ha	ve been abl	e to			their close
	No one wa aced grov		terrupt the		(	of her words	s as Lois	told the	m abou	t the difficulties
<b>7.</b> \	We have a		d	luty to ta	ke care of t	hose in need	d.			
<b>8.</b> .	lamal was	filled with	n a tremendous			of accor	nplishm	ient aftei	r finishir	ng his first marat
<b>B</b> . (	Complete	the sent	ences with the	correct	form of the	e words in o	capitals	<b>3.</b>		

## *Feel the fear*

ha	ave always had <b>1</b> for people who find the courage to face their fears. Even	ADMIRE
S	o, as someone terrified of spiders, it was with great anxiety that I approached the spider	
h	ouse at my local zoo. The house consists of three 2 rooms you walk	CONNECT
b	eside inside a glass tunnel, but today the rooms themselves would be 3	ACCESS
	to the public! As the man 4 for taking me in approached, I found that	RESPONSE
	I wanted <b>5</b> to run away. After all, what if a spider actually	CONSTANT
٦	landed in my hair from the ceiling? The whole thing seemed too 6,	PREDICT
	but I tried not to scream and hoped that <b>7</b> would be rewarded.	PERSEVERE
	So, I told myself to keep calm, walked 8 towards the door and	STEADY
	then stepped inside	

**Complete the sentences and do the crossword.** 

					1		
		2	3				
					4		
5							
6							
			7				

#### **ACROSS**

- **2.** I wish I knew the \_\_\_\_\_\_ of the person who helped me that day.
- **4.** The doctors were very worried by the \_\_\_\_\_ decline in the patient's health.
- **5.** People are taking fewer risks because of their about the future.
- **6.** At first, he didn't want to go camping, but we managed to \_\_\_\_\_\_ him to join us.
- **7.** There is a fully \_\_\_\_\_ gym in the hotel basement.

#### DOWN

- **1.** It is very important for us to \_\_\_\_\_ understanding and help our students learn to accept those that are different.
- **3.** The police are trying to \_\_\_\_\_ the cause of the accident.

#### Student's Book pp. 90-91 ====

- A. Circle the correct words.
- 1. I am my parents' only child, so I don't have any siblings / spouses.
- 2. With the money from the **inheritance / heritage**, I plan to buy a bigger house.
- 3. There were over five hundred guests at her marriage / wedding. I don't even know that many people!
- 4. Angela was a beautiful bride / groom.
- 5. My father has done a lot of research about our ancestors / descendants and their lives.
- **6.** Their **marriage / wedding** lasted nearly forty years, until Rita died.
- 7. These shoes are too small already. Children **grow / raise** so quickly!
- 8. All of our nuclear / extended family was at the wedding, including many people I hadn't seen for years.
- 9. My brother and I are the **ancestors / descendants** of one of Europe's oldest royal families.
- 10. Ms Risdon had to grow up / raise her children all by herself after her husband's death.
- 11. I don't have any aunts, uncles or cousins, but I'm perfectly happy with my little nuclear / extended family.
- **12.** He made some bad choices, but he is an honest man deep **down / under**.
- **B.** Complete the sentences with the words in the box. There are two extra words which you do not need to use.

acquaintance gentle tend to strict character nature judging adoring ambitious

## The Colour of a Personality

Not everyone can l	be a good judge of 1	Howeve	er, some people believe that o	colours
say a lot about us.	So, if you look out the window,	you may be able t	to find out about others, simp	oly
2	by the colour of the car the	ey drive.		
People who drive s	silver cars are likely to be serior	us people and calr	n drivers. They like to obey ru	ules and
are usually 3	, expecting othe	ers to be the same.	. On the other hand, dynamic	, energetic
people <b>4</b>	drive red cars. It is	in their <b>5</b>	to take risks and	drive at high
speeds. So, be care	ful of them on the road.			
Drivers of black ca	rs are usually 6	people with	strong leadership qualities.	They are
competitive and ag	ggressive. Furthermore, drivers	of green and blue	e cars are usually calm, helpfu	ul and
7	individuals who often follo	w careers caring f	or others. Of course, they car	ı be a little
moody. Lastly, own	ning a yellow car shows a perso	n has an optimisti	ic and outgoing personality.	
So what colour car	do you drive and what does it	sav about vou?		



## How to Plan a Successful Dinner for Friends

When planning a dinner for 1 some / a little friends, always plan ahead. Let everyone know 2 plenty of / a lot time in advance that you are going to have one. With 3 a little / a few effort you can make your dinner unforgettable!

Don't leave everything till the last minute. Think about all the ingredients you will need for your dishes and make sure you have bought everything **4 a few / hardly any** days in advance.

Choose a main course that doesn't require **5 much / no** time or hassle and that appeals to **6 many / any** people, like chicken or spaghetti, and a simple dessert, like apple pie. If you want to try out a new recipe to impress your guests, do it a day before.

You can also let your guests bring **7 some / much** of their favourite dishes if they want to; that way your dinner will have **8 lots / plenty of** variety.

Last but not least, you can decorate your house with **9 few / some** flowers to create a more pleasant atmosphere.

n	CL	oose	_	lla.	_		al
u.	C.n	oose	а.	n.	C	or	α.

1.	James	has very $\_$	money	in hi	s banl	k accour	ıt,
	becaus	e he isn't	good at savi	ng u	ıp.		

**a.** little

c. a little

**b.** few

**d.** a few

**2.** There is \_\_\_\_ coffee left. Let's make more.

**a.** not many

c. hardly any

**b.** some

**d.** few

**3.** I brought you \_\_

\_\_\_\_ books that I don't need any

more. **a.** lots

c. lot of

**b.** no

**d.** some

**4.** Did Shayma give you \_\_\_\_ good advice about your problem?

**a.** plenty

c. many

**b.** any

d. lots

<b>a.</b> many	<b>c.</b> some	
<b>b.</b> no	<b>d.</b> much	
6. Mr Paulso	n will call you in minutes.	
<b>a.</b> some	c. any	
<b>b.</b> a few	<b>d.</b> a little	
7. Don't wo	ry. We have food for everyone.	,
<b>a.</b> a lot	c. plenty of	
<b>b.</b> much	<b>d.</b> many	
<b>Q</b> Late	chocolate cake and now my stomac	٠h

**5.** There wasn't \_\_\_\_ traffic on the roads so I got to

3. I ate \_\_\_\_ chocolate cake and now my stomach hurts.

**a.** many

c. much

**b.** lots of

work early.

**d.** plenty

given. Do not change the word given. You must use between two and five words, including the word given. **1.** We don't have much milk left in the fridge. little We have very \_\_\_\_\_ **2.** Jenny didn't invite many friends to her get-together. few Jenny invited \_\_\_\_ \_\_\_\_\_ to her get-together. **3.** We need a lot of vegetables to make that soup. plenty make that soup. **4.** There aren't any students in the classroom. no There in the classroom. **5.** I like Kelly because not many people are as trustworthy as she is. few \_\_\_\_\_ as trustworthy I like Kelly because only \_\_\_\_\_ as she is. 6. I put only a little sugar in my coffee. much \_\_\_\_\_ sugar in my coffee. **7.** Greg seems to have many problems lately. lot

E. Complete the second sentence so that it has a similar meaning to the first sentence, using the word

#### Student's Book pp. 92-93

Greg seems to \_\_\_\_\_

8. Victor doesn't eat much meat because he doesn't like it.

**A.** Circle the correct words.

Victor \_\_\_

- 1. His essay shed light to / on many of the problems young people face at school.
- 2. I started exercising again of my own free will / time; no one forced me to do it.
- **3.** The fact that he has been having a difficult time at school recently should be taken into **consideration** / **combination**.

because he doesn't like it.

- **4.** The research **conforms / determines** the most common cause of this problem.
- **5.** For this **specific / exact** job, you don't need a formal education. We want someone with practical skills.
- **6.** Some people **argue / form** that siblings play a more important role in the development of a child's personality than the parents do.
- 7. Maha and Amani became friends when they were at school together and, even though they now work in different cities, they continue / remain close.
- **8.** In my country it's a **custom / belief** for the bride's father to pay for the wedding.



hardly

6

**B.** Read the essay about the importance of hobbies. The first sentence (topic sentence) of each paragraph is missing. Look at the sentences a-f and match them with the appropriate paragraph of the essay. There is one extra sentence which you do not need to use.

Topic: All people need to have a hobby. Do you agree?

Think about:

- 1. relaxation
- 2. mental skills
- 3. your own idea
- **a.** While hobbies are about doing activities that you enjoy, the skills you develop from them may also prove useful to you in life.
- b. To conclude, hobbies contribute to the development of a knowledgeable and skilled individual with a well-balanced personality.
- c. Today, with the endless recreational choices we have at our disposal, the fact that quite a few people actually have no hobby may come as a surprise.
- **d.** Furthermore, choosing a hobby may depend on a person's spare time as well as their budget.
- **e.** Furthermore, hobbies can improve your mental skills because they often involve thinking.
- **f.** Hobbies are recreational activities, so relaxation and enjoyment are the most important benefits a hobby gives us.







The reason for this could be that they think hobbies will only provide them with meaningless entertainment.

On the contrary, it may offer them more advantages than they think.

Whether your hobby has to do with art, sports or something more unusual, it is a way to relax the mind. It allows you to take your thoughts away from your problems after a long day. It restores your energy and cheers you up.

Hobbies such as drawing and painting are obviously creative, but things like baking or gardening also require creative thinking. This is important because it involves mental activity, which exercises your brain.

For example, if your hobby is drawing and designing on your computer, this may help you obtain the appropriate skills for a career in graphic design.

Hobbies allow for personal improvement, and teach you a variety of skills outside your area of study, which you might not get the chance to learn in other circumstances.

As mentioned above, fun and relaxation are just two of the important benefits of hobbies. There are also the mental development and the useful life skills that an individual can gain which are invaluable.



## **6b** An opinion essay

#### Plan

#### **INTRODUCTION**

- Briefly introduce the topic you are going to discuss.
- Say how you feel about it.

#### **MAIN PART**

#### (3 paragraphs)

- Choose three main aspects of the issue and write one paragraph on each.
- Explain your ideas/points and give examples if possible.

#### **CONCLUSION**

Sum up by stating your overall opinion.



#### Writing Plan: An opinion essay

Complete the writing plan below and write your essay on the next page.

	Brainstorm ideas for your essay	
INTRODUCTION (first paragr	raph)	
• How do you feel about it?		
MAIN P	ART (second, third and fourth par	ragraph)
What is one aspect of the topic?	<ul> <li>What is another aspect of the topic?</li> </ul>	<ul> <li>What is a third aspect of the topic?</li> </ul>
Explanations, examples and evidence	Explanations, examples and evidence	Explanations, examples and evidence
CONCLUSION (final paragrap	h)	



Now, use your notes on the previous page and write your essay.

<b>CHECKLIST: OPINION ESSAY</b>	
Following instructions  I read the rubric carefully.  I made sure that I clearly answered the question in the rubric.  Format  I organised my text into paragraphs, including an introduction and a conclusion.  I made sure I have clear topic sentences in each paragraph.  I stated my opinion in the first paragraph and restated it in the final paragraph.  Content  I limited myself to the two or three things I had the most to say about.  I made sure that each paragraph develops the central idea in the topic sentence.	<ul> <li>I made sure I used appropriate evidence to support my opinion (e.g. research findings, statistics).</li> <li>I used standard grammar and spelling conventions.</li> <li>I used formal linking words/phrases to connect my ideas.</li> <li>I avoided using contractions (e.g. I'm, it's) and other features of informal writing.</li> <li>Review</li> <li>I corrected any grammar, spelling and punctuation errors.</li> <li>I made sure that my writing is neat and easy to read.</li> </ul>

#### **Evaluation Criteria**

	RELEVANCE TO TASK	COMMUNICATIVE EFFECTIVENESS	ORGANISATION	GRAMMAR	VOCABULARY
Outstanding	I comprehensively presented two main aspects of the issue including relevant examples and provided my own view concisely.	The whole essay was written clearly in a formal and impersonal style.	I included a fully appropriate introduction and conclusion and used topic sentences which made the transition between paragraphs very clear.	I used a <b>wide range</b> of simple and complex grammatical forms appropriately.	I used a wide range of vocabulary appropriately, including formal words and phrases.
Very good	I presented two main aspects of the issue, but with minor omissions and fairly relevant examples, and provided my own view fairly concisely.	In general, the essay was written clearly in a formal and impersonal style.	I included a fairly appropriate introduction and conclusion and used topic sentences which made the transition between paragraphs reasonably clear.	I used a <b>range</b> of simple and complex grammatical forms appropriately, with <b>minor errors</b> .	I used a wide range of vocabulary appropriately, including formal words and phrases, with minor errors.
Satisfactory	I presented two main aspects of the issue, but some information was missing and the examples were only somewhat relevant, and provided my own view adequately.	Most of the essay was written clearly in a formal and impersonal style, but in places I did not communicate effectively.	I included an appropriate introduction, conclusion and topic sentences, but the reader might have some initial difficulty following my train of thought.	I used a <b>range</b> of simple and complex grammatical forms, mostly in an appropriate way, and with <b>some</b> <b>errors</b> .	I used a range of vocabulary including some formal words and phrases, mostly appropriately, and with some errors.
Unsatisfactory	I didn't provide adequate information or relevant examples on two main aspects of the issue, and my own view was not properly presented.	Parts of the essay were not written clearly and/or in an appropriate, formal and impersonal style, and communication was not fully effective.	I included an introduction and conclusion, but at least one topic sentence was missing and the structure of the essay was somewhat confusing.	I used a <b>limited</b> range of grammatical forms, mostly in an appropriate way and with some errors.	I used a limited range of vocabulary, mostly in an appropriate way and with some errors.
Poor	I provided <b>little or no relevant</b> information or examples regarding any aspect of the issue and my own view was not presented.	The essay was not written in an appropriate, formal and impersonal style, and did not communicate any information clearly.	There is not an obvious introduction and/or conclusion, nor topic sentences. The structure of the essay is <b>highly confusing</b> .	I used a limited range of grammatical forms, often inappropriately and with frequent errors.	I used a limited range of vocabulary, often inappropriately and with frequent errors.

d. compassiona  d. in  d. in  d. developed  d. conscientious d. conscious  d. conscious  d. conscious  d. make  d. form  d. make  d. characteristi	
d. in  d. in  d. developed  d. conscientious d. conscious  determine d. form  d. make	
d. developed care. conscientious d. conscious ded by humans. determine d. form d. make	С
d. developed care. conscientious d. conscious ded by humans. determine d. form d. make	С
care. conscientious d. conscious sed by humans. determine d. form have d. make	С
d. conscious  ded by humans.  determine  d. form  d. make	c
determine <b>d.</b> form  date date date date date date date date	С
determine d. form  d. make	с
nave <b>d.</b> make	С
	С
	С
descendant d. characteristi	С
•	
_	
	neaning to the first sentence, using the

\_\_\_\_\_ because she didn't keep her promise. **3.** Jake didn't give much information about the problem he has. hardly Jake gave \_\_\_\_\_\_ about the problem he has. **4.** There aren't many tomatoes in the fridge, so we need to buy some. few \_\_\_\_\_ in the fridge, so we need to buy some. **5.** My sister likes history books. fond My sister \_\_\_\_\_ **6.** Alice made Mary very sad with the unkind things she said. heart Alice \_\_\_\_\_\_ with the unkind things she said. **7.** George's mother is a nurse and she told him to see a doctor about his cough. who George's mother, \_\_\_\_\_\_, told him to see a doctor about his cough.

where

**8.** The event will take place at that park.

That's \_\_\_\_\_\_ the event will take place.

Can Someone's Personality Change?

Are characteristics like being stubborn or irritable i
somebody's nature or can somebody change them in the course of their
lifetime?
There are people 2 believe that a person's personality can
change throughout their life, while others disagree with this view. A lot
3 research has been done on the issue, but psychologists
haven't reached a final conclusion. Most studies show that a person's character,
4 goes through changes and develops during childhood, isn't
completely formed until the adult years. However, from then on it goes through
5 change and generally stays the same.
Even though the issue is open to discussion by psychologists, all of them agree
that the way a person behaves or deals with situations does change.
We must take 6 consideration the fact that people
generally tend 7 adapt to new situations and look for
alternative ways of coping with them. For instance, our reaction
to certain situations in our twenties is completely different
from our reaction to these situations when we are
middle-aged. 8 the whole, various
experiences can help people learn and become
more balanced.
D. You will hear a writer named Ray Davidson talking about his life. For questions 1-8, complete the sentences with a word or phrase.
1. It is generally believed that Ray is
2. Ray's found it hard to support the family.
3. Kids laughed at Ray and his siblings because of their
<b>4.</b> Ray started working at a very young age so he received very little
<b>5.</b> Ray spent a lot of time at after his mother took him there for the first time.
6. Ray drove his family crazy when he used his
7. Ray's mother entered one of his stories in a competition which was organising.
8. It's in Ray's DNA never to be with his work.

E. Read the text and answer questions 1-5. Choose a, b, c or d.



## When Two Brains Meet



Have you ever heard people say that they use one side of their brain more than the other? This claim is based on the fact that each side of our brain is responsible for different tasks and emotions. In life, some people automatically turn to skills found in the left or right part of their brain because it is in their DNA to do this, or because they were raised by their families and educated by their schools to approach life in a certain manner.

It is believed that the left side of our brain puts reason above all things and deals with logic. It is the part of our brain that enjoys planning things, handles problems in a practical way and pays attention to detail. Generally, the left side of the brain is also described as being better at language, numbers and critical thinking. However, one negative personality trait that the left part of the brain is also responsible for is a person's aggressive behaviour.

On the other hand, the right side of the brain is best at expressive and creative tasks, such as music and drawing. Some other abilities that are popularly associated with the right side of the brain include expressing emotions and being sociable and optimistic. People who use the right

side of their brain more can be mesmerising when giving a speech or talking to others. They are the idealists of this world. Unfortunately, despite their excellent communication skills, they won't achieve much without some left-brained organisation.

Have you ever wondered which part of your brain you value the most? The side you rely on the most is usually the result of your environment and experiences. Doing word puzzles trains the left half of the brain, whereas an art class feeds the right half. The ideal brain is one where both sides are balanced with good connections throughout. After all, people talented in language, maths or art aren't those who overuse half their brain but those who can see the whole picture.

Once we have achieved a balance between left and right-brained thinking, we can choose at any moment to graze in the comfort zone of either side. So if you are left-brained in the way you approach life, you can choose at any moment to relax and enjoy life using the right part of your brain. Just because you are imaginative and understand abstract concepts doesn't mean that you can't be computer literate or learn to handle facts and figures. Which side of the brain do you choose to use and when?

- **1.** Why do people feel more comfortable using skills in one part of their brain?
  - **a.** because the two parts of the brain are for different tasks
  - **b.** because society makes them use a specific part of their brain
  - **c.** as a result of their experiences or because it is in their nature
  - **d.** because the skills in the other side of the brain are irrelevant to their needs
- **2.** According to the text, what is one negative personality trait that lies in the left part of our brain?
  - a. being angry
  - b. being easily scared
  - c. being logical
  - d. being too ambitious

- 3. Without the right part of our brain, we wouldn't be able to
  - a. be organised.
  - **b.** use our logic.
  - c. be practical.
  - d. make friends easily.
- 4. A very talented artist would
  - **a.** overuse the right side of his/her brain.
  - **b.** overuse the left side of his/her brain.
  - c. have good brain connections and balance.
  - d. be talented in language and maths, too.
- **5.** What does the writer mean by saying 'we can choose at any moment to graze in the comfort zone of either side'?
  - a. We choose whether we are left- or right-brained.
  - **b.** We can change from being left- to right-brained.
  - **c.** We use any part of our brain whenever we need to.
  - d. We shouldn't ignore either side of our brain.

## **70** Student's Book pp. 97-99 =

**A.** Circle the correct words.



- A: Hey, did you see my last 1 post / wiki?
- **B:** No. I've been meaning to, but I haven't found the time.
- **A:** I've uploaded great content about my trip to Qatar.
- **B:** I'm also planning on visiting Qatar next year and I was hoping to do some research this weekend to find out more about the places I ought to visit.
- **A:** I suggest you check out my blog first. There are some really amazing pictures and I've added **2 links / forums** to web pages about all the places I went to. It actually took me ages to organise all the **3 content / sequence**.
- **B:** I have a great program for that. It **4 gathers / experiments** all your videos and photos and then it **5 separates / points** them into folders. I use it all the time to **6 manage / launch** my photo files.
- **A:** Does it **7 upload / distinguish** them to your blog for you, too?
- **B:** Yeah, but before that you can **8 edit / correct** your photos to make them the right size for your web page.

symbolise co-founder emoticon webcam surveillance

- A: Sounds great. Where can I download it from?
- **B:** I'll show you.

<b>B</b> . (	Complete with	າ the word	ls in the box.	There is one	extra word	which you o	lo not need to use.
--------------	---------------	------------	----------------	--------------	------------	-------------	---------------------

		noti	ceboard	sequence	physicist	computer lab	malware		
I.	Steve Wozniak	is a(n)		of	the comput	ter company Ap	ple Inc.		
2.	I installed an a	ntivirus pro	gram to m	ake sure I d	on't downlo	oad any		_•	
3.	My cousin sen	t me a text	message w	ith this		, but I do	on't understar	nd what it means	
4.	It is common to	o use an oli	ve branch	to		peace.			
5.	There are a few	v important	t messages	on the		you sho	ould check ou	t.	
6.	Brian Cox is a(	n)		at CERN	l in Switzer	land. He is also a	popular TV p	resenter.	
7.	Are you sure y	ou didn't _			what Khalifa	a said? I'm sure I	ne didn't mear	n it that way.	
В.	I'm going to th	e		to print	out my rep	ort.			
9.	Organise the paragraphs of your report in a logical								
10.	<b>0.</b> The bank is under 24-hour by security cameras.								
[. (	Complete with the words in the box. There are two extra words which you do not need to use.								
		virus	launched	distingu	ish funct	ions original	media		

#### The First Smartphone

misintarnrat

Today's smartphones offer lots of amazing 1 \_\_\_\_\_\_\_, such as web browsing, GPS navigation and video conferencing, as well as basic features like opening different types of files. During the nineties there were many mobile phones which could perform different tasks, so it was difficult to 2 \_\_\_\_\_\_ between mobile phones and smartphones. So, when was the first smartphone created? Well, most people consider the IBM Simon Personal Communicator to be the 3 \_\_\_\_\_\_ smartphone. It was 4 \_\_\_\_\_\_ in 1994 and it was commonly known by the shortened version of its name, the IBM Simon. It had a combination of the features of most smartphones that followed. The word 'smartphone' didn't appear till 1997, when Ericsson called the GS88 'Penelope' a 'smart' phone.



#### Student's Book pp. 100-101 =

- **A.** Circle the correct words.
- **A:** Do you use a lot of different social media sites to 1 find / keep up to date with things?
- B: Yes, I do, but I haven't found one that does it all for me. Some I use to 2 catch / fill up on news from old university friends, and others I use to keep up with 3 last / current events.
- A: I see.
- **B:** There is another one I use for my job to keep me 4 posted / mailed about the financial world, but I can't remember what it's called.
- **A:** Do you use the same password for all of them?
- B: Yes. That's not good, I know.

- A: All your personal information could 5 fall / keep into the wrong hands.
- **B:** I know, I know. But I can't remember so many passwords.
- A: You should change them regularly, too. Most sites 6 notify / know you when to change your password.
- **B:** Yeah, but I don't usually pay attention.
- A: You're terrible. I bet you don't 7 update / record your antivirus software, either, do you?
- **B:** Antivirus software? What's that?

B. Choose a, b, c or d.



## Blue Owl

web browsing just got a whole lot better

Blue Owl is a new web browser which comes with one of the simplest and fastest search 1 \_\_\_\_\_ you can find. Blue Owl has its own email service, and your 2 \_\_\_\_ will be nice and neat, because Blue Owl uses the latest software to help you avoid receiving 3 \_\_\_\_. It also scans files for unwanted 4 \_ before you download them. With Blue Owl, it's very easy to 5 \_\_\_\_\_ websites so that you can view them later or so you can have quick access to them. To make your life a little easier, Blue Owl also has an option which remembers your 6 \_\_\_\_ to all your social media sites. Plus, there is an excellent help section with 7 \_\_\_\_ from all our users. And just for fun, it comes with beautiful 8 \_\_\_\_ you can use on your desktop. So, download it today!

- **1. a.** domains **b.** sections
- c. systems d. engines
- 2. a. inbox
- c. file
- **b.** screensaver **d.** locator
- 3. a. material
- c. spam
- **b.** events
- **d.** notes
- **4. a.** cyberspace **b.** spyware
- c. news **d.** requests
- 5. a. bookmark
- c. delete
- **b.** define
- d. tell
- **6. a.** keywords
  - **b.** passwords
- c. latest **d.** posts
- **7. a.** malware
- c. logins
- **b.** FAQs
- d. URLs
- **8. a.** password
- **b.** date
- **c.** wallpaper d. name

**Circle the correct words/phrases.** 

#### Are social media sites destroying our social skills?

Social media sites like Facebook and Twitter **1 created / were created** to help us communicate and to keep us informed about the latest news. People who want to communicate with others easily and fast are increasingly 2 using / being used the Internet to do so. Researchers 3 have found / have been found that more and more people prefer quick online interactions instead of face-to-face communication. Specifically, a study on this matter 4 states / is stated that one in four people spends more time socialising on the Internet than in person. However, many concerns 5 have expressed / have been expressed by experts on whether this overuse of technology is possibly destroying our social skills.

Communications expert Julie Meyers says, 'Mobile phones and email 6 had already changed / had already been changed personal relationships. Now personal relationships **7 have influenced / have been influenced** by social media, too.' However, we must remember that face-to-face communication can't 8 replace / be replaced by technology so easily. You 9 will gain / will be gained much more if you put down your smartphone or tablet and talk with friends than if you post a message online.



D.	Rewrite the following sentences using the Passive Voice.
1.	The students accidentally downloaded a virus onto the computer.
2.	. Many people often visit sites like Wikipedia for information or facts.
3.	They told me to ask Mousa.
4.	The parents were watching the children as they played in the park.
5.	The owners have recently painted the house.
6.	. My cousin will book the tickets tomorrow.
7.	You can also use this website to post photos.
8.	. He is washing your car with eco-friendly products.
A.	Complete the sentences with the words in the ex. There are two extra words which you do not seed to use.  automatically proceed web page server procedural geographical account modernise profile quest username
1	First, you need to create a(n) if you want to use this website.
2.	The had a problem and we couldn't play the game for an hour.
3.	Make sure to connect to the server closest to your location in order to get the best performance.
4.	Before you, you should read how the game is played.
5.	The doors closed and locked behind him, so he couldn't leave.
6.	. They are on a to find the treasure before anyone else.
7.	I came across the of someone I haven't seen since school, but I'm not sure if it's him.
8.	Tell me what your is so that we can play the game together.
9.	. Jassim will need to his business if he wants to attract younger customers.

## 

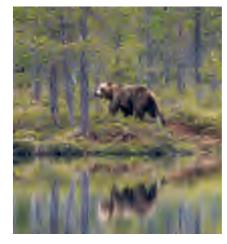
#### **A.** Circle the correct words.



- A: Did you get 1 permission / responsibility to leave early today?
- B: No, I didn't. The boss isn't2 treating / disturbing us very well at the moment.

- A: Did you get the 3 judgment / extension you needed on your project?
- **B:** No, I have to finish it by next week. My boss **4 simply / sensibly** doesn't understand how much work goes into it.





- **A:** The area is not very safe.
- **B:** Don't worry. I will always be **5 secure / alert** to any danger.
- **B.** Choose the correct definition for the words in bold.
- **1.** His professional **conduct** earned him the respect of his colleagues.
  - a. how many people one knows
- **b.** how someone behaves
- 2. Ali uses an eagle as his avatar in the chat room.
  - **a.** a small picture on a computer screen **b.** an image on the Internet that represents someone
- **3.** Lily was never **comfortable** having to speak in front of a large audience.
  - **a.** free from worry or concern
- b. done without any difficulty
- **4.** I felt very relaxed when I got out of my tent and looked at the **vast** desert in front of me.
  - **a.** being most of something
- **b.** very large in amount or size



**Complete the sentences with one of the words in the box. There is one extra word which you do not need to use.** 

responsibly outdated filter respectfully tempting privacy anonymous subtle

1. You cannot use the information here because it's terribly \_\_\_\_\_\_\_.

2. Mahmood is very careful about protecting his \_\_\_\_\_\_\_.

3. There were \_\_\_\_\_\_\_ changes in her behaviour that only a few people noticed.

4. It was a very \_\_\_\_\_\_\_ offer, but in the end, I decided not to accept it.

5. Robert \_\_\_\_\_\_ waited for the speaker to finish before he asked any questions.

6. The writer is \_\_\_\_\_\_ and we have no way of finding out who he or she is.

7. Sultan always acts \_\_\_\_\_\_ and makes sure he does everything carefully.

#### Student's Book pp. 106-107 =

- **A.** Circle the correct words.
- 1. I'm almost finished with my painting. All I have to do is put the **ending / finishing** touches to it.
- 2. I hope Saeed and I don't **miss / lose** touch now that I've moved back to England.
- **3.** I'm sorry to tell you this, but your **debates / arguments** are illogical.
- **4.** Tom accidentally touched a **sore / sad** spot when he mentioned Henry's death.
- **5.** I would like to **emphasise / compare** how important it is to eat fruit and vegetables.
- 6. Stop watching so much TV. You've become a(n) viewer / addict!
- **7.** Can reading books to children increase their **violence / intelligence**?
- **8.** I can't imagine my life without **satellite / link** TV.
- **B.** Complete with the words in the box. There are two extra words which you do not need to use.

couch	inappropriate	gradually	interest	informative	critically	log	passive	brainwash	stress	
Many pec	Many people think that letting your kids use a tablet is bad for them, but I don't agree. I allowed my son									
to use my	to use my tablet for the first time last year, and in the beginning I was pretty sure that he would lose									
1	1 quickly. To my surprise, he was interested in a lot of the apps. Most of them are									
just for fu	just for fun, but there are a few that are educational and 2, too. Of course, he also									
had acces	had access to the Internet, so I was worried about the sites he might 3 on to. Luckily,								_uckily,	
there are	there are parental controls you can use to stop kids from visiting 4 sites. I have read							e read		
many artic	many articles about how tablets and the Internet can 5 our children, but I can't see this								see this	
happening	g with my son. S	Some of the	apps he	uses force hir	n to think 6	5		, and he	e really	
enjoys the	e challenge. The	ere's also lo	ts of talk	about the fact	that using	a tabl	let is a(n)	7		
activity, bu	ut that's not alto	ogether true	, either. In	stead of turni	ng him into	a(n)	8		potato,	
some of the	he sports games	s he plays r	notivate h	im to go outsi	de and try	them	himself.			
						ì	je			

. Co	mplete	the	sentences	with	the	correct	prepositions
------	--------	-----	-----------	------	-----	---------	--------------

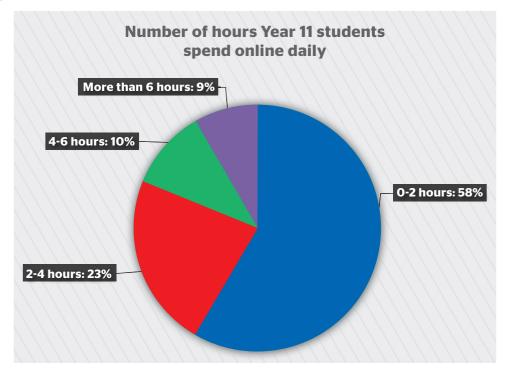
into an argument.

1.	A dinner at the castle was organised in honour Baroness Cumberbatch.
2.	Rosie hasn't been in contact the people from her art class for years.
3.	I'm need of help, and I don't have anyone else to turn to.
4.	This painting is quite large comparison to the other works of art in the gallery.
5.	The police announced that they have a new suspect in connection the robbery at the museum.
6.	Don't worry, Mr Jenkins. We'll be touch.
<b>7.</b>	Everyone in favour spending the money we raised on a new school bus, please raise your hand.
8.	Steven jumped and changed the subject when he saw that Mark and Jack were about to get

//	D. Choose a, b,	c or d.		
1.	A secret cave und	der this building.		
	a. says to locate	<b>b.</b> said was located	<b>c.</b> is said to be located	d. is said to locate
2.	The fire brigade must	about the fire in Ja	ackson Street immediately	у.
	a. inform	<b>b.</b> be inform	<b>c.</b> be informing	d. be informed
3.	Jessica was made	her room by her moth	er yesterday.	
	a. clean	<b>b.</b> to clean	<b>c.</b> to be cleaned	d. cleaning
4.	The new Bond film	a great success.		
	<b>a.</b> is expected to be	<b>b.</b> expecting to be	<b>c.</b> is expecting to be	<b>d.</b> it is expected
5.	It is said the sem	inar about social media	will be very good. We sho	ould attend it.
	a. to	<b>b.</b> for	c. that	<b>d.</b> by
F	Rewrite the following	a sentences using the	Passive Voice. Start wit	h the words given
				in the words given.
1.		that the Internet has a lo		
2.	. They gave him the No			
3.	The teacher will show	the students a docume	entary about whales.	
	The students			
	A documentary			
4.	. The waiter offered the	em dessert.		
	They			
5.	_	t Mr Rogers the docume		
	The documents			
6.	. They say that Ahlam i	s the best student in he	r class.	
	It			
	Ahlam			20 1
				13

#### Student's Book pp. 108-109

- **A.** Circle the correct words.
- A: Look at these 1 findings / quests!
- **B:** Wow, I can't believe such a large **2 perspective / proportion** of teens believe they spend too much time online.
- A: Well, I'm sure the 3 minority / majority of parents would say so, but I didn't think teens would.
- **B:** They say the average teen spends about six hours a day online.
- **A:** I guess that's true if not even more. A very high **4 account / percentage** of teens I know don't even get out of bed before they check their social media sites.
- **B:** True, especially girls. Boys are more interested in games. It's **5 evident / tempting** that many parents have good reason to try to limit how much time their children are **6 secure / occupied** with their phones.
- **A:** Of course, parents need to spend less time on their phones, too. It says here that **7 approximately / simply** 50% of teens feel their parents aren't listening to them because the parents are checking their phones.
- **B:** Well, of course the parents' behaviour often accounts **8 to / for** a lot.
- **B.** Using the information in the chart, complete the description with the words in the box. There are two extra words you do not need to use.



two four six over under from between more most illustrates

The pie chart depicts ho	w much time Year 11 s	students spend online p	er day. It shows cle	arly that
1	_ students spend less	than two hours connec	ted to the Internet	and that just
2	_ a quarter of student	s spend between two a	nd four hours. It als	o indicates that
ten per cent spend 3	f	our and six hours online	e and that the smal	lest percentage
of students, only nine pe	er cent, spend six or <b>4</b>		hours. In conclusi	on, the graph
5	_ that while under a q	uarter of Year 11 studen	ts spend 6	
four hours online, more	than three quarters a	re connected for <b>7</b>		hours or less.
Additionally, while the c	hart shows that fifty-e	ight per cent of studen	ts spend between z	ero and
8	hours online, it does	n't provide us with any	data on the propor	rtion of students
that never use the Interi	net at all.			

## **7b** Interpreting a pie chart

#### Plan

A description of a pie chart

#### **PARAGRAPH ONE: INTRODUCTION**

Refer to the information in the rubric and say what the pie chart is about.

#### **PARAGRAPH TWO/THREE: MAIN BODY**

Assess the information presented in the pie chart in one or two paragraphs, comparing/contrasting data and drawing conclusions.

#### **FINAL PARAGRAPH: CONCLUSION**

Repeat the salient points and reflect on the title of the pie chart.



#### Introduction

- What does the pie chart show?
- What question is the pie chart answering?

#### Main body

- What does the largest percentage indicate?
- What does the smallest percentage indicate?

#### Conclusion

- What are the key points?
- What final conclusion can be drawn from the data in the chart?

Now, use your notes on the previous page and write your description.					

CHECKLIST: DESCRIPTION OF A PIE CHART						
Following instructions	Content					
I read the rubric and looked at the chart I am describing very carefully.	I used the Present Simple to describe information.					
I made notes on the key information in the chart	I used the Present Progressive to discuss trends.					
I am describing.	I provided details about the most significant					
Format	data presented.					
I paraphrased the chart heading.	I drew a final conclusion based on all data					
I referred to the points in order of importance.	presented.					
I structured the description according to the	Review					
plan.	I corrected any grammar, spelling and					
Piani	punctuation errors.					
	I made sure that my writing is neat and easy to read.					
	I read my description again and compared it					
	with the pie chart to check that I have described the information it presents accurately.					

#### **Evaluation Criteria**

	RELEVANCE TO TASK	COMMUNICATIVE EFFECTIVENESS	ORGANISATION	GRAMMAR	VOCABULARY
Outstanding	I addressed <b>all</b> the key information in the chart.	I was concise throughout and I adequately described all the relevant information.	The <b>whole</b> description was structured according to the plan, making it <b>easy</b> for readers to identify key elements of the pie chart.	I used <b>appropriate</b> grammatical forms, with <b>almost no errors.</b>	I used vocabulary accurately and appropriately.
Very good	I described nearly all the key information in the chart.	I was <b>generally</b> concise and I <b>adequately</b> described <b>most</b> of the relevant information.	Most of the description was structured according to the plan, but the reader might have some initial difficulty identifying key elements of the pie chart.	I used <b>appropriate</b> grammatical forms, with <b>minor errors.</b>	I used vocabulary fairly accurately and appropriately.
Satisfactory	I addressed most of the key information in the chart.	I was <b>generally</b> concise and I described <b>some</b> of the relevant information.	Most of the description was structured according to the plan, but the reader will have some difficulty identifying key elements of the pie chart.	I mostly used appropriate grammatical forms, but with some errors.	I mostly used appropriate vocabulary, with some errors.
Unsatisfactory	I did <b>not</b> address <b>most</b> of the key information in the chart.	I was <b>not very</b> concise and I did <b>not</b> describe <b>much</b> of the relevant information.	Only some parts of the description were structured according to the plan, making it difficult for the reader to identify key elements of the pie chart.	I sometimes used grammatical forms in an appropriate way, but with frequent errors.	I used a limited range of vocabulary, with some errors.
Poor	I addressed <b>almost no</b> key information from the chart.	I was <b>not at all</b> concise and I described <b>very little</b> relevant information.	Almost no part of the description was structured according to the plan, making it almost impossible for the reader to identify key elements of the pie chart.	I used a limited range of grammatical forms, often inappropriately, and with frequent errors.	I used a limited range of vocabulary, often inappropriately, and with frequent errors.

**A**. Complete the sentences with the correct form of the words in capitals.

## What's a Meme?

**7.** Many people think that Abdelaziz is good at his job.

Abdelaziz \_

Anyone who has spent time on the Internet has probably heard	
of <i>memes</i> . A meme is a piece of information which spreads from	CONCIDED
person to person. There was a 1 increase	CONSIDER
in the word's popularity with the appearance of Internet memes,	
which are usually pictures or videos that are seen and passed on	MEM
by 2 around the world.	VIEW
Memes are 3 changed in small	GRADUAL
ways by each person, and most memes are so well-known that	
few people remember their original creator.	
The phrase <i>going viral</i> was also created in 4	CONNECT
with memes, so as to describe the way the information spreads	
like a virus from person to person.	
Memes often function as emoticons to 5	SYMBOL
an emotion or represent a phrase. So, people tend to be very	
careful which ones they choose, in case they are	
6 For example, a specific picture of	INTERPRET
a popular cartoon character could be sent in a conversation	TVIENT NET
to express 'This is amazing', but another picture of the same	
character could mean 'This doesn't interest me at all'! Other	
memes are 7 and give advice or share	INFORM
facts or stories.	INI ONI
Tuess of Stories.	
<b>B.</b> Complete the second sentence so that it has a similar meaning	
given. Do not change the word given. You must use between two	and five words, including the word given.
4. My byshov woods was do bis beganning of su bins	
1. My brother made me do his homework for him.	was
I my brot	ther's homework for him.
2. The story takes place in a small village in the Alps.	set
The story	_ a small village in the Alps.
<b>3.</b> I no longer have contact with my friends from university.	touch
I have wi	
	———
<b>4.</b> If you require any help, please call me.	need
If you are	_, please call me.
<b>5.</b> They haven't notified the members of the tennis club yet.	been
The members of the tennis club	yet.
<b>6.</b> They were serving breakfast when we walked into the hotel resta	
Breakfast	
Di Cantast	_ writer we wanted into the notericationalit.

\_\_\_\_ at his job.

thought

**Complete the gaps in the text with one word only.** 

## Citizen Journalism

Journalism has <b>1</b>	affected	l by the Internet and tec	:hnology. It			
is believed 2	s believed <b>2</b> social media is taking over the news industry.					
3compariso	3comparison to traditional media, like TV and newspapers, social					
networking sites help pe	ople catch 4	on news faster	. Therefore,			
it comes as no surprise t	hat many people	use social media to <b>5</b>				
up to date with current e	vents.					
This has also led to 'citize	n journalism', whic	ch is an alternative form of	journalism			
that is produced 6	amateurs. V	With the use of smartpho	nes, tablets,			
cameras, Wi-Fi and social	nedia, an event ca	n immediately <b>7</b>	recorded			
and uploaded on the In	and uploaded on the Internet. As a result of this, amateurs have frequently					
managed to publish news	managed to publish news stories before reporters because they happened to be					
witnesses to a specific ev	ent.					
However, many doubts	3be	een expressed as to whe	ther citizen			
journalism can be as objec	tive as the tradition	nal media, and if it may be	responsible			
for fake or misleading ne	ws spreading acro	ss the Net.				
2 111111						
	1					



### Student's Book pp. 111-113

- A. Choose a, b, c or d. 1. In the hotel \_\_\_\_ you will find brochures for sightseeing tours and trips in the local area. a. lobby c. storage **b.** dormitory d. guide
- 2. The restaurant where we had dinner last night had a nice and relaxing . **a.** character c. reaction **b.** impression d. atmosphere 3. All visitors must \_\_\_\_ the rules
  - for their own safety. **a.** observe c. listen
  - **b.** mind d. watch
- 4. We were having such a good time that we decided to \_\_\_\_\_ our stay by three days. **a.** permit c. open
- **5.** Our \_\_\_\_ service is quick and cheap, and we will have your clothes back to you by

**d.** expand

**b.** extend

- tomorrow. a. lodging c. cleaner **b.** laundry **d.** hygiene
- 6. All our rooms are \_\_\_\_ with a small oven and fridge.
  - **a.** prepared **c.** brought
  - **b.** fired d. equipped
- **7.** The towels are changed every day, and more are available request. Just ask a member of our staff.
  - a. at c. upon
  - **b.** whenever d. once
- 8. Can you switch \_\_\_\_ your mobile phone? We're in a hospital.
  - a. out c. down **b.** off d. away

**B.** Complete with the words in the box. There are two extra words which you do not need to use.

questionnaire regulation plus trust treatment delighted fill guests

#### orldwide Revie

Nowadays, many people plan their holiday using the Internet.					
That is why <i>Oceanview Hotel</i> has its own website, 1					
profiles on many social media sites. We are 2					
to announce that, last year, we actually won an award for our					
website. We do our best to make sure our 3					
have a pleasant stay and leave completely satisfied. For this					
reason, our website features a <b>4</b> for guests to					
complete and inform us about what they liked and what					
they didn't like during their stay. We 5					
that our guests will 6 it in as their					
feedback will help us improve our services.					
A COLUMN TO THE PARTY OF THE PA					

**Complete the sentences and do the crossword.** 

	1	2				
						3
4						
		5				
			6	7		

#### **ACROSS**

and is served at 7 a.m. 4. I paid the parking \_\_\_\_\_ **5.** The hotel sent a to the airport to pick us up. I've never travelled in such luxury.

**1.** Breakfast is free of

**6.** If you don't want anyone to interrupt, please hang the 'Do not \_\_\_\_\_' sign on your door.

- **2.** We didn't have a lot of money, so we decided to stay in \_ during our holiday.
- **3.** My teacher's \_\_\_\_\_ on my report helped me understand how to write clearer headings.
- **7.** You can store your valuables in the personal in your room, and even set your own code.



#### Student's Book pp. 114-115

- **A.** Circle the correct words.
- **1.** A bicycle is a very **complimentary / convenient** way of getting around.
- **2.** Hassan took part in a **survey / questionnaire** about the use of social media sites.
- **3.** After the awful experience at your hotel, I expect a full **reduction / refund**.
- **4.** I work as a teacher's **aide / escort**, so I help the teacher out with her classes.
- **5.** This bank won an award for **customer / guest** satisfaction last year.
- **6.** Before you go in to see the doctor, please fill out this **form / survey** and hand it to the nurse.
- Hotel clients / guests are requested to leave their rooms by 10 a.m. on the day of their departure.

B. Choose a, b, c or d.

#### The Perfect Traveller's App

If you travel on a(n) 1 \_\_\_\_ basis, you're probably aware of how difficult it is to organise everything. Well, thanks to the new app *Traveltime*, you need only one thing - your smartphone.

Traveltime is a collection of all those little apps that help you get organised and save time. So, you can definitely count 2 \_\_\_\_ it to make your trips easier. All you have to do is upload all your 3 \_\_\_\_ concerning plane tickets, hotel bookings, etc. and the app will create your itinerary. You can even set a daily 4 \_\_\_\_ call so you don't miss anything!

Time is **5** \_\_\_\_\_, so once you reach your destination, *Traveltime* can tell you the quickest way to get to your hotel. You simply choose your means of transport, and *Traveltime* will show you how to get there.

Does your hotel seem like it's falling 6 \_\_\_\_? Is it filthy? Don't worry; Traveltime can help 7 \_\_\_\_ out that problem, too. It can give you a full list of hotels, organised by distance from your current location, and can even provide you with reviews. This way you can find the appropriate hotel without wasting any more of your valuable time! 1. a. ordinary c. usual b. normal d. regular

**2. a.** on **c.** to **b.** for **d.** in

3. a. factors c. details b. articles d. points

**4. a.** get-up **c.** sleep-out **d.** wake-up

**5. a.** precious **b.** careful

c. expensived. costly

**6. a.** away

**c.** apart

b. under7. a. sort

d. outc. arrange

**b.** fix

**d.** place

**Complete** with at or by and the words/phrases in the box.

mi	stake	presei	nt	myself	surprise	least	taxi
once	a dist	ance	crec	lit card	chance	the risk	a loss

1.	We must get her to hospital! Her life could be in danger!
2.	of sounding dramatic, this could be the most important decision of my life.
3.	Can I pay for this? I'm afraid I don't have any cash with me.
4.	I locked myself out of my hotel room, and I had to get another key card.
	I was so surprised when I found out that I had received my degree with first-class honours that I was for words.
6.	I don't like travelling; it's much more fun to travel with friends or family.
<b>7</b> .	We don't have any messages for you, but I will personally call you when we do.
8.	Khalifa always goes to work because it's quicker than using public transport.
9.	, he looked like my cousin, but when I reached him I realised I had made a mistake.
10.	I ran into your cousin, Yousef, in the supermarket last Monday.
11.	Working as a waitress may not pay well, but the tips are good.
12.	The sudden loud noise took me

	Write questions. The words in bold are the answers.		7
••	<b>Tom</b> gave the notebook to Paul.		·
2.			?
	I'm going to pick up <b>Salwa</b> from work.		
3.	The red shoes are more comfortable than the black ones.		?
_			
4.	I took the bus <b>because my car broke down</b> .		?
5.			?
٠.	Patrick is returning from Prague <b>on Friday</b> .		,
6.			?
	I bought <b>some flowers</b> for Alice.		
	Match the answers a-h with the incomplete questions 1-8. The aircontails are still a second to the complete question word.	en com	plete the questions with the
1.	did Dana find her purse?		a. The blue one.
2.	was Peter talking to a few minutes ago?		<b>b.</b> A text message.
3.	umbrella is this?		<b>c.</b> Because I got stuck in traffic.
4.	are you late?		<b>d.</b> It's Robert's.
	car did Saleh decide to buy?		e. A bit boring.
	can you help me with this?		<ul><li>f. In a minute.</li><li>g. Under the kitchen table.</li></ul>
	did Jamie send to his cousin?		<b>h.</b> A neighbour.
8.	was the documentary you watched last night?		/ Heighbour

#### Student's Book pp. 116-117 =

- **A.** Circle the correct words.
- **1.** His parents have offered to **handle / finance** most of his trip, so he doesn't have to worry about money.
- 2. There is a **shuttle service / middle way** that will take you to the airport.
- **3.** Don't worry. There's a Wi-Fi **full board / hotspot** at the airport, so you can connect to the Internet.
- **4.** I think you're right. Let's **fill out / go with** your idea.
- **5.** We were forced to take **legal action / common ground** because they wouldn't give us our money back.
- **6.** Let's get some coffee. We have a(n) **considerable / obliged** amount of time before our plane leaves.
- 7. The company **deposits / refunds** your salary directly into your bank account at the end of each month.
- **8.** The **policy / landlord** asked us for three months' rent in advance.
- **9.** Many of the buildings in the historical district are in bad condition, so the city plans to **renovate / enhance** most of them.
- **10.** I take care of most financial **transactions / transfers** online, so I rarely go to the bank any more.
- 11. We will need to **neglect / compromise** and find a solution that works for both of us.
- 12. We knew it would take some time, but it took much longer than we had bargained for / sorted out.





## Student's Book pp. 118-119=

**A.** Complete with the correct form of the words in capitals.

## The Family Trade

At first sight, the house where Mr and Mrs Robertson live seems no different from the						
1 of houses in their town. However, their home is also their workplace. MAJOR						
Mrs Robertson had always cooked delicious, healthy meals for her family, but her cooking skills went						
largely unrecognised until the day that Mr Robertson invited his boss to his house for dinner. That						
day was particularly 2 for the Robertsons, because the next day Mr Robertson's MEMORY						
boss asked Mrs Robertson to provide the catering services for an important business lunch.						
Three years later, the Robertsons were running a full-time catering business, catering for social						
3 in the area. Mr Robertson gave up his job at the bank to work as GATHER						
4 director, and he ensures that their catering company gets the MARKET						
5 it needs to find new clients. The main advantage they have over their PUBLIC						
6 is the home-cooked quality of all their dishes, which are made with fresh	3					
ingredients.						
Has their 7 in the business hurt family life? Far from it, they say. Working from INVOLVE						
home allows them to spend more time with their children.						

**B.** Complete with the words in the box. There are two extra words which you do not need to use.

	Samples	corporate	extent	top-noten	unuertake	personner	publicise	apart	excei	
We were once very close, but over the years we have grown and now rarely speak.										
<b>2.</b> Al	l		should a	rive at work	by nine o'clo	ck.				
3. Th	3. The doctor needs to examine him properly to see the full of the damage to his leg.							leg.		
<b>4.</b> Athletes usually want their children to at sports.										
<b>5.</b> Ta	5. Tariq gave a number of interviews on radio and television so as to his new book.						k.			
<b>6.</b> The service at this restaurant is really										
<b>7.</b> W	e took		of v	arious mate	rials so we co	uld discuss v	vhich type to	o buy.		

## Student's Book pp. 120-121

- **A.** Circle the correct words.
- **1. A:** Good morning, sir. Can I be of any **pleasure / assistance**?
  - **B:** Yes. I would like to **get / withdraw** a mortgage for a home.
  - **A:** All right. Have a seat and we can look into it.
  - B: Thank you. I'd also like to ask what types of loans / dispensers you offer for small businesses.
  - A: Of course.
- **2. A:** Hello, Mr Smith. This is Mr Wilson, the **landlord / clerk**.
  - **B:** Oh! Are you calling about the rent?
  - A: Well, you haven't deposited / withdrawn it yet.
  - **B:** Yes, I know. I went to the cash machine but it was out of order. Can I pay it tomorrow?
  - A: Sure.
- 3. A: What's wrong, Jason? You look upset.
  - B: I am. I just received my bank statement / currency. I'm broke!
  - A: Wow! That's bad news!
  - **B:** Do you think you could lend me some money?
  - **A:** Sure. Will you **pay me back / refund me** by the end of the month?
  - B: Definitely! Thanks a lot, Derek.



**B.** Complete with the words in the box. There is one extra word which you do not need to use.

charged branch identification sign closed transaction withdrawal

Dear Jane,
How are you? Guess what! I found a part-time job!
Everything has been going well, but you won't believe
what happened to me the other day.
I had opened a bank account and last week I went
to the nearest 1 to withdraw
some money. The cash machine wasn't working so
I decided to carry out my 2 in
the bank. The bank cashier asked me to fill out a
form and then 3 my name at the
bottom. Of course, she also asked to see some
4 before she finally gave me the
money. However, on my way out, I heard someone
calling out, 'Stop! Wait!' I was shocked!
It turns out that she had accidentally made a(n)
<b>5</b> from another customer's
savings account. Can you believe it? I was so upset
that I 6 my account there and
went to another bank.
It was quite an experience! Anyway, write soon with
all your news!
Best wishes,
Claire

- **Circle the correct words.**
- Mark stopped to talk / talking to Andrew after their argument. I suppose he's still angry with him.
- Please remember closing / to close the door behind you.
- John is not old enough driving / to drive yet.
- Ali is considering to move / moving to Doha.
- My uncle always enjoyed fishing / to fish in the lake near his house.
- **6.** It's too cold **to go / going** swimming today!
- **7.** I was happy **seeing / to see** Mansoor after such a long time.
- **8.** I would rather **take / taking** photography lessons than learn how to knit.
- **9.** I clearly remember **setting / to set** the alarm clock before going to bed. I don't understand why it didn't go off.
- 10. We were hungry, so we stopped getting / to get something to eat on our way home.

**9** \_\_\_\_\_ (put) the item back and took him to the owner. The owner said he would let him **10** \_\_\_\_\_ (go) as long as he promised never

end, he kept it.

11 \_\_\_\_\_ (commit) a crime again. Johnny made the promise and, in the

**D.** Complete with the full infinitive, the bare infinitive or the -ing form of the verbs in brackets.





**E.** Complete the second sentence so that it has a similar meaning to the first sentence, using the word given. Do not change the word given. You must use between two and five words, including the word given.

including the word given.	
<b>1.</b> Ibraheem thought it would be a good idea to	
Ibraheem	
2. Would you like to come to the Italian restaura	
	to the Italian restaurant with me?
3. Frank told Martha that he wouldn't forgive he	
Frank	
<b>4.</b> Jack was made by his mother to give back th	e book that he had taken from his brother.
	the book that he had
taken from his brother.	
<b>5.</b> Why didn't Mary speak to Clara last night?	avoid
Why	to Clara last night?
<b>6.</b> My parents don't allow me to drive their car.	let
My parents	their car.
Chudant/s Baals no 100 102 —	
Student's Book pp. 122-123 =	
Fill in the gaps, using the	Kindergartens 2015-2019
information in the graph.	# 70
	M
	© 50 92 40
To: Bilal Hassan	₽ 30 2 40
From: Hamid Abubakar	을 20 명 명 명 명 명 명 명 명 명 명 명 명 명 명 명 명 명 명
Subject: Number of Kindergartens	W 20 W 20 0 0
Introduction	2015/2016 2016/2017 2017/2018 2018/2019
As requested, this report contains	■ Public ■ Arabic Private ■ International Private
information on the number of kindergartens, l	ooth public and private, in our city.
Public Kindergartens	
_	ublic kindergartens in our city increased steadily. In the
	ns, only 1 were public. The following school
	n 2017/2018, the number of public kindergartens was
3 than that of Arabic private and	international private kindergartens for the first time. The
number of public kindergartens continued to	ncrease and in 2018/2019 there were 63.
Arabic Private Kindergartens	
_	nt for approximately 30% of all kindergartens. The number
of Arabic private kindergartens increased sligl	ntly over the period from 2015 to 2019. There are currently
4 Arabic private kindergartens,	an increase from 40 in 2015/2016.
International Private Kindergartens	
There were 70 international private kindergar	tens (50% of the total), in the school year
5 In each of the following year	s this number <b>6</b> by 10 and in 2018/2019,
only <b>7</b> of the 153 kindergartens	were international private ones.
Conclusion	
	the city has <b>8</b> during this period. There
_	kindergartens than in 2015/2016. It is evident
	rgartens available, the need for international private
kindergartens has effectively been 10	

## **8b** A report based on a graph

#### Plan

#### SENDER AND RECIPIENT

At the beginning, state who the report is from, and who it is being sent to.

#### **SUBJECT**

State the subject of the report in as few words as possible.

#### **INTRODUCTION**

Describe what the report is about, and explain how the information on the graph was obtained. Use phrases like:

- The aim/purpose of this report is to...
- This is a report about...
- This report describes / deals with / focuses on / assesses / outlines...

#### MAIN PART (2-4 paragraphs)

Summarise the graph information in paragraphs, focusing on one topic in each. Provide a suitable heading for each paragraph.

#### **RECOMMENDATIONS**

- State your overall opinion. Use phrases like:
- All in all,... / On the whole,... / To sum up,... / Overall,... / Taking everything into consideration,...
- In my opinion,... / I feel certain that... /
   I strongly believe that... / I definitely recommend...
- Make any relevant suggestions. Use phrases like:
- · I would recommend/suggest...
- It would be a good idea to...
- · It would be advisable to...
- · This could best be achieved by...
- If these changes are made/implemented, then...
- I hope the above suggestions will prove to be helpful/effective.

## Writing Plan: A report based on a graph

Complete the writing plan below and write your report on the next page.

TO:	
FROM:	
	SUBJECT
INT	FRODUCTION
What is the report about?	
How was the graph data obtained?	
MAIN BODY PARAGRAPH 1	MAIN BODY PARAGRAPH 2
Heading	Heading
Key Information	Key Information
MAIN BODY PARAGRAPH 3	MAIN BODY PARAGRAPH 4
Heading	Heading
Key Information	Key Information
RECO	DMMENDATIONS



Now, use you	r notes on the pre	vious page and	d write your re	port.	

#### CHECKLIST: REPORT BASED ON A GRAPH **Following instructions** Content I read the rubric and examined the graph I made sure the information presented carefully. is clear and factual, and did not include unnecessary details. I made sure that I know why I am writing I used appropriate formal phrases to this report. state purpose, make suggestions and I thought about who will read my report express opinions. and wrote it in a suitable style. I used standard grammar and spelling **Format** conventions. I used the appropriate layout. Review I organised my text I corrected any grammar, spelling and into paragraphs. punctuation errors. I used a suitable I made sure that my writing is neat and heading for each easy to read. paragraph.

### **Evaluation Criteria**

	RELEVANCE TO TASK	COMMUNICATIVE EFFECTIVENESS	ORGANISATION	GRAMMAR	VOCABULARY
Outstanding	I discussed <b>all</b> the key information in the graph and provided <b>wholly relevant</b> recommendations.	The report was written <b>clearly</b> in a formal style and register.	I organised all information under headings that accurately describe the topics presented in each part of the graph.	I used a wide range of simple and complex grammatical forms appropriately.	I used a wide range of vocabulary appropriately, including formal words and phrases.
Very good	I discussed nearly all the key information in the graph and provided mostly relevant recommendations.	In general the report was written clearly in a formal style and register.	I organised most of the information under headings that accurately describe the topics presented in each part of the graph.	I used a <b>range</b> of simple and complex grammatical forms <b>appropriately</b> , with <b>minor errors</b> .	I used a wide range of vocabulary, appropriately, including formal words and phrases, with minor errors.
Satisfactory	I discussed <b>some</b> key information in the graph and made <b>one relevant</b> recommendation.	Most of the report was written clearly in a formal style and register, but in places I did not communicate effectively.	Some of the headings don't describe the topics presented in each part of the graph	I used a range of simple and complex grammatical forms, mostly in an appropriate way, and with some errors.	I used a range of vocabulary including some formal words and phrases, mostly appropriately, and with some errors.
Unsatisfactory	I discuss <b>little</b> of the information in the graph and/or made <b>no relevant</b> recommendation.	Parts of the report were not written clearly and/or in an appropriate formal style and register, and communication was not fully effective.	Most headings do not describe with sufficient clarity the topics presented in each part of the graph.	I used a limited range of grammatical forms, often inappropriately, and with several errors.	I used a limited range of vocabulary, often inappropriately, and with several errors.
Poor	I discussed <b>none</b> of the information in the graph and made <b>no relevant</b> recommendations.	The report was not written in an appropriate formal style and/or register, and did not communicate any information clearly.	I did <b>not</b> use <b>any</b> headings that <b>properly describe the topics</b> presented in each part of the graph.	I used a limited range of grammatical forms, often inappropriately, and with frequent errors.	I used a limited range of vocabulary, often inappropriately, and with frequent errors.

#### new message

Craig Smith From: Jack Crowne To: Subject: Company Trip

Hey Jack,

How are you? I have some questions and, as manager, I know you will have the answers.

Can you tell me when the annual company trip is taking place? I'm bringing my wife along and would like to know the dates in advance so that she can get some time off.

Also, will we be staying at Mountain View Hotel again? It was so comfortable and had such great service that all personnel trust that you will be booking there this year, too.

Lastly, would you mind telling me if we're travelling by air this year? My wife is afraid of flying and I can't put her mind at ease that she has nothing to be afraid of. Hopefully, the complimentary limousine service will change her mind!

Let me know! Regards,

Craig

Personnel From:

Jack Crowne, Manager

Subject: Annual Trip

Dear colleagues,

I'm pleased to inform you that this year's company trip will be taking place during the long weekend in April, that is, 28-30 April.

After reading the questionnaires you filled out last year, we have decided to stay at the Mountain View Hotel, which we all enjoyed so much. So, bring your families and enjoy a fun-filled long weekend.

All employees interested should let me or my aide know how many rooms they require by the end of this month. In order to ensure the group discount, we have to book early.

Lastly, taking into consideration your suggestions, we will travel by train, as the station is conveniently located near the hotel. Complimentary limousine service is available, so we should get to the hotel in no time.

Thank you all for your time.

Sincerely,

Jack Crowne

ountain View Hote

Mountain View, a 4-star hotel located at the foot of the mountain, offers something for everyone. Its modern decor and warm atmosphere make it unique for anyone who comes to have fun and relax.

The lobby is equipped with comfortable chairs, fireplaces and board games.

Free Wi-Fi and tablets available for guests in the executive lobby.

Spa and fitness centre for all guests to use.

Event evenings, including fun nights for the whole family to enjoy. All rooms have a view of either the beautiful mountain or the gardens surrounding the hotel.

Hot breakfast is served daily from 8.00 to 10.00 a.m.

Limousine service to and from the airport and railway station at no extra cost.

24-hour front desk service.

Discounts for groups of 30 or more that book at least a month in advance. I recently stayed at Mountain View Hotel.
I must say that it was, for the most part, an enjoyable experience. Luxury surroundings, good food, fun events and top-notch service will provide guests with a memorable experience.

However, there was one thing that did disappoint me: the rooms. Upon entering the lobby and observing the decor, you imagine the rooms will be just as cosy.

On the contrary, I was surprised to see that

the rooms were not at all spacious. The wardrobe was so small that it could barely fit my clothing. However, the view was, of course, breathtaking.

Although I spent most of my time using the facilities or being outdoors doing various activities, I can't help but wonder why better planning didn't go into the design of the rooms. I will definitely return to Mountain View Hotel as the service was excellent. I recommend it to any visitor. However, a family of four may find the rooms uncomfortable.

Tom, New York



Mountain View Hotel

#### Question 1 refers to text A.

- **1.** What is the purpose of this text?
  - **a.** to offer suggestions to employees
  - b. to ask for information
  - c. to respond to a request
  - d. to make a recommendation

#### Question 2 refers to text B.

- 2. What does the writer want to know?
  - a. which hotel the employees wish to stay at
  - **b.** how many employees will be in each group
  - c. if other employees want to join him on the trip
  - d. the number of rooms everyone needs

#### Questions 3 and 4 refer to text C.

- 3. The Mountain View Hotel
  - **a.** offers free Internet access to all its guests.
  - **b.** organises social gatherings for adults and children.
  - **c.** has a view of the mountain from all its rooms.
  - **d.** gives a 30% discount to groups who book ahead.
- **4.** If you are a guest at the hotel, you can
  - a. get a discount.
  - **b.** have breakfast any time of the day.
  - c. work out.
  - d. use a limousine to get around.

#### Questions 5 and 6 refer to text D.

- **5.** The writer
  - **a.** did not like the service at the hotel.
  - **b.** does not remember what he/she liked at the hotel.
  - **c.** enjoyed most of his/her time at the hotel.
  - **d.** recommends the luxurious rooms.
- **6.** According to the writer, the hotel might not be suitable
  - **a.** for people who like outdoor activities.
  - **b.** for people who like indoor activities.
  - **c.** for people who enjoy good service.
  - **d.** for families with many members.

#### Questions 7 and 8 refer to two or more texts.

- **7.** Which texts mention a free form of transport the hotel provides?
  - a. B, C and D
  - **b.** A, B and C
  - c. A, C and D
  - **d.** A, B and D
- **8.** What do Craig Smith and Jack Crowne have in common?
  - a. Their spouses don't like flying.
  - **b.** They work for the same company.
  - **c.** They both have aides who help them with their job.
  - **d.** They are responsible for organising the trip.

**B.** Fill in the gaps in the text with one word only.

# Do Bad Customers Make for Bad Service?

Many people say that the customer is always right, but is this always the case? Most customers try to be polite so as \_\_\_\_\_ to make an employee's job difficult, but not everybody behaves like this. 'I have been working in retail for over 5 years,' says John. 'In 2 \_\_\_\_\_\_ to keep customers happy, we try to cater 3 \_\_\_\_\_ them in the best way we can. In many cases though, customers can be rude that it is hard to keep a smile on your face.' Jenny works at a fast-food restaurant. One day, a lady yelled at me because we had put ketchup in her sandwich. I think the main reason she was yelling was that the whole restaurant could hear her. In the end, it was her husband's fault. You see, he had given the wrong order.' Just because customers pay to 6 \_\_\_\_\_ something done for them, it doesn't mean that they have the right to behave rudely. If a customer wants to get somebody 7 \_\_\_\_ something for them, they should 8 \_\_\_\_\_ least be polite. That's the best way to get quality service anywhere.

(. You will hear six short conversations. After you hear each conversation, you will be asked a question. Choose the picture which answers the question correctly.





## Student's Book pp. 127-129 —

- **A.** Choose the correct definition for the word in bold.
- **1.** Strong winds change the **form** of these sand dunes.
  - a. the shape of something
  - **b.** the way something is used
- **2.** By morning, the ground was covered with a **thick** layer of snow.
  - a. having a large distance between two sides
  - b. moving very quickly

- **3.** These caves were used as a shelter for **livestock** until recently.
  - a. families with children
  - **b.** animals for farming
- 4. They wanted us to try one of the local delicacies.
  - **a.** something rare and special that is good to eat
  - **b.** a light meal
- **5.** I am really interested in learning more about my family's **background**.
  - **a.** history behind something
  - b. area behind something

**B.** Choose a, b, c or d.

## Fire and Ice

Ross Island, in Antarctica, is a popular destination for 1 \_\_\_\_\_ from all over the world. Despite the 2 \_\_\_\_\_, frozen environment, it is in fact a place where extreme cold and intense heat manage to exist together. Located in one of the coldest places in the world, the island is home to many volcanoes, as well as of one of the few lava lakes on Earth whose surface is fully open to the air.

The constant 3 \_\_\_\_ activity below the island's surface has created a particularly unique landscape. The slopes of the island are covered in high-rise 4 \_\_\_\_ of ice. Volcanoes produce hot air which causes pressure to build beneath the earth until it eventually splits open and releases the air. The temperature above ground is so cold that this air freezes instantly, 5 \_\_\_\_ into towers of ice that can 6 \_\_\_ up to 30 feet high. Fresh hot air from below melts the insides of the towers, forming tubes which effectively act as natural 7 \_\_\_\_ for the volcano.

- 1. a. competitorsb. floristsc. attendeesd. geologists
- 2. a. soaring c. iconic
- b. persuasived. harsh3. a. narrowc. spectacular
  - **b.** volcanic **d.** building
- 4. a. wellsb. cavesc. grainsd. columns
- **5. a.** turning **c.** running
- b. eruptingd. carving6. a. wanderc. store
  - **b.** stretch **d.** boost
- **7. a.** gorges **c.** atmospheres
  - **b.** chimneys **d.** systems



**L**. Complete with the words in the box. There are two extra words which you do not need to use.

**1.** The cave provided us with \_\_\_\_\_ until the storm passed. overlooks 2. We had dinner at a(n) \_\_\_\_\_\_ little restaurant by the sea. underground shelter \_\_\_\_\_ the sea. We booked a hotel room that \_\_\_\_\_ brochures 4. I went to the travel agency and picked up travel \_\_\_\_\_ \_\_\_\_ so we can plan our holiday. provision **5.** We were so hungry that the small meal they offered us seemed to be a \_\_\_\_ charming **6.** They are considering building a(n) \_\_\_\_\_ car park beneath the park. feast **7.** This is a very special from my trip to Qatar. erupts **8.** The volcano is deep under the water. If it ever \_\_\_\_\_\_, the resulting tsunami will souvenir wipe out the whole island. chambers



## Student's Book pp. 130-131 ===

- **A.** Circle the correct words.
- 1. No one noticed his absence / loneliness until they saw his empty chair at the dinner table.
- 2. I lived in Africa for several years, so my heat existence / tolerance is pretty high.
- **3.** One moment of **consciousness / carelessness** and you could get into a serious car accident.
- **4.** Your **ignorance / relevance** of the basics of recycling is surprising.
- 5. Old museums have always excited my innocence / curiosity because you never know what you will find there.

**B.** Complete with the correct form of the words in capitals.

## THE DEAD SEA

The Dead Sea gets its name from the fact that most forms of life are unable to survive there because of the unusually high salt content of its waters.

The high salt content means that swimmers have the to float on the water without effort. Many people think that this means there is no \_\_\_\_\_ of drowning in the Dead Sea. However, the water pushes the body upwards, so if a swimmer finds himself face down in the water, it can be very difficult to turn over again. People who do not understand the \_\_\_\_\_ of this may put their life in danger. Indeed, 4 \_\_\_\_\_ have been known to happen. The **5** \_\_\_\_\_ of the area's resources has been clear since ancient times, when people used to gather the salt and the pieces of asphalt that floated naturally to the water's surface. In recent years, many resorts have been created within a short 6 \_\_\_\_ of the sea. The water and surrounding mud are rich in minerals, and the area has grown in **7** , not only as a tourist destination, but also as a centre for health treatments.

**ABLE POSSIBLE SERIOUS FATAL SIGNIFICANT DISTANT POPULAR** 



- **1.** Jack said that he was moving **the last / the following** month.
- 2. Jassim told / said me that he would send the email immediately.
- 3. Khalid said that he has bought / had bought a new bike the previous week.
- **4.** 'Water **boils / boiled** at 100 °C,' said our teacher.
- **5.** My flatmate said she would cook dinner if she **had left / left** work early.
- **6.** Ameera said that she **must / had to** study for a History exam the previous night.
- **7.** Greg apologised **on / for** being late.
- **8.** Laura insisted **in / on** getting a better lawyer.



D.	Rewrite the sentences using the verbs given and making any necessary changes.	
1.	'I won't go to that place ever again,' said Yousef.	refuse
2.	'Anne never calls me,' said Jessica.	complain
3.	'All employees should dress formally,' said the manager.	announce
4.	'I think you should leave that job,' Joyce told me.	advise
5.	'Let's order Thai food tonight,' said Waleed.	suggest
6.	'Don't forget to pay the electricity bill,' said John.	remind
7.	'I didn't break your mobile phone!' said Will.	deny
8.	'I will come back as soon as I can,' said Mansoor.	promise
	Rewrite the sentences using Reported Speech.  'I will be cleaning the house tomorrow,' said Martha.	
2.	'I may go to the bank before work,' Mousa told Ahmad.	
3.	'I lost my wallet yesterday,' said Victor.	
4.	'I have already been to the supermarket,' Kate told her sister.	
5.	'You can ask Hamad for help,' said Nasser.	
6.	My uncle said, 'I didn't try diving until I visited Turkey'.	
7.	'We're going to the Museum of Islamic Art tonight,' Rashid told me.	

### Student's Book pp. 132-133 =

- **A.** Circle the correct words.
- **1.** Street markets are usually very **vibrant / tranquil** and interesting places.
- 2. When I'm in London, I usually take the **tube / ruins** to get around town.
- 3. The traditional **B&B / cuisine** in this area is mostly grilled meat and vegetables.
- **4.** Paris is a **cosmopolitan / botanical** city full of people from all around the world.
- **5.** When I'm hungry I love to **spread out / tuck into** a big pile of chicken wings.
- B. Mark eight mistakes in the flyer using the correction code. Then correct them.



- Secondary School Team racing
- New and used boats for sale

### Taste seafood speacialities around from the world at the riverside BBQ

#### **Murray River Aquatic Park**

8 April 2020

7.00 am. to 7.00 p.m.

Children under 11 must have been accompanied by the adult

1. ww: Australia	n's	→ Australia's
2. WO:		<b>→</b>
		<b>→</b>
		→
		→
		→
		→
-		
		<b>→</b>

#### CORRECTION CODE

**WW:** wrong word **WO:** word order **Pr:** preposition T: tense P: punctuation A: article

**Sp:** spelling

**^:** something missing

# Travellers in Britain

The Romanichal Travellers are one of Britain's least known ethnic groups. Just like the nomads in the faraway steppes of Central Asia, they do not live anywhere permanently. In fact, they have 1 \_\_\_\_ across Europe for a thousand years. Their distinct 2 \_\_\_\_ and language are 3 \_\_\_\_ through a rich oral tradition, with an emphasis on family. They were farmers, craftsmen and musicians who moved around, working wherever they were needed.

Often people did not show 4 \_\_\_\_ towards them, and thought they were suspicious and strange. In previous centuries, the Travellers were **5** from entering England unless they were willing to settle down.

Traditionally they lived in brightly coloured wagons covered by a tarpaulin and pulled by horses. The wagons were made of carved wood and had 6 \_\_\_\_\_ decorations all over. Their interior had built-in seats, cabinets, and even a 7 \_\_\_\_ for staying warm, complete with a chimney!

Nowadays, the 8 \_\_\_\_ of most Romanichal Travellers are made of brick, and the traditional wagons are not used for year-round living. **1. a.** stepped

**b.** remained

**c.** licensed **d.** migrated

**2. a.** culture

**c.** handshake **d.** objects

**b.** society **3. a**. given up

**c.** passed down

**b.** placed on

**d.** dressed up

**4. a.** lifestyle **b.** tradition **c.** communication **d.** goodwill

**5. a.** nodded

**c.** accepted

**b.** founded

**d.** forbidden

6. a. high-end **b.** wrapped **c.** elaborate **d.** gender

**7. a.** fireplace

c. column

**b.** tower

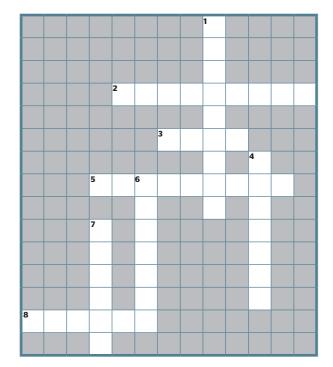
**d.** terrace

**8. a.** living quarters **c.** cuisine

**b.** walls

**d.** tents

#### **B.** Do the crossword.



#### **ACROSS**

- **2.** a way of greeting somebody
- **3.** a place where you wash the dishes
- **5.** a sheet for protecting something from rain
- 8. to attract or interest

#### **DOWN**

- **1.** causing illness or death if eaten
- **4.** to move from a place to go and live or work in another
- **6.** a spoken poetry performance
- 7. the state of being either male or female



## Student's Book pp. 136-137 ====

AN AREA OF THE SEASON FROM A REAL PROPERTY.

**A**. Complete with the words/phrases in the box. There are two extra words/phrases which you do not need to use.

abandoned creepy flourish scenic full moon fortune My brother Frank and I wanted to take a holiday that didn't cost a(n) 1 so last month we decided to go camping. I must say, it was quite a trip! To start off, we got lost, and when we finally found our way it was dark. Setting up camp under the light of a(n) and surrounded by the sound of animals at night is very 3 \_ indeed! The next day, however, things looked better. Although it had been dark, we had spot near a lake. We were really excited about managed to choose a very 4 going fishing, since that was our main reason for going camping in the first place. However, we had both forgotten to take our fishing gear! Anyway, to make matters worse, that night, a bad storm broke out. So, we had to spend the night in our car. It was there and then that we made a(n) \_\_ decision to be more organised and look at the weather forecast before going on a camping trip! B. Choose a, b, c or d. Dan asked the tourist \_\_\_\_ **5.** The teacher told the child \_\_\_\_ on the wall. c. to not write **a.** where is he **c.** where he was a. to write not **b.** if where is he **d.** where was he **b.** not to write d. don't write **2.** I \_\_\_ she was crying. **6.** The librarian asked talking on the phone. **a.** asked her to **c.** wanted to know a. me to stop **c.** to stop me **b.** asked her why **d.** wondered **b.** to me to stop d. me stopping **7.** Fahad asked me \_\_\_\_ the museum again. **3.** Saleh offered \_\_\_\_ the dentist. **a.** to take me to **c.** taking me to **a.** to me to visit **c.** I would visit **b.** take me to **d.** that he takes me to **b.** will I visit d. if I would visit **4.** Kevin how long it would take me to get there. **8.** Tina said \_\_\_\_ find her house easily. a. asked if **c.** wanted to know a. would I c. that I would **b.** wondered why d. asked me if **b.** me that I will d. me that I would L. Complete the second sentence so that it has a similar meaning to the first sentence, using the word given. Do not change the word given. You must use between two and five words, including the word given. **1.** 'I didn't eat breakfast today,' said Harriet. eaten \_\_\_\_\_ breakfast that day. Harriet said that **2.** 'Do you like playing tennis?' asked Hassan. me Hassan asked \_\_\_ **3.** 'How often do you go on business trips?' Peter asked Larry. he **4.** 'Have you been on a double-decker bus before?' Maryam asked me. Maryam wanted \_ \_\_\_\_ been on a double-decker bus before. **5.** 'You shouldn't lose your temper so easily,' Vanessa said to her. not Vanessa advised her her temper so easily. **6.** 'Did Dina visit you last night?' Ellen asked me. wondered \_\_\_\_\_ me the previous night. **7.** 'Please don't shout at me, Darla,' said Brittany. not

Brittany asked \_

## Student's Book pp. 138-139 ===

- **A.** Circle the correct words.
- 1. It's harder to reject **stereotypes / images** of people when you have never visited their country.

2. When I finally visited China, I realised how wrong my relationships / preconceptions had been.

- 3. The day we arrived in Beijing, temperatures hit / dropped a record high and we couldn't leave the air-conditioned hotel.
- **4.** I don't understand how baseball is played, so I find it hard to **appreciate** / stimulate.
- **5.** Jane used to live in Madrid, and shared her **background / progression** knowledge with us during our trip there.
- **6.** Studying European history greatly **provided / enriched** my travel experience.
- 7. This virtual reality exhibit provides a fascinating and **immersive** / insignificant 3D experience.

8. Laura faced fewer cultural insights / barriers in Qatar because she spoke Arabic.



#### B. Match to make sentences.

1. Not only was the trip to London fun, appreciate its diverse cultures? 2. The book doesn't just provide 3. What better way

**4.** Increased access to air travel

5. To sum up. **6.** It is by

 $\boldsymbol{g}$ **7.** What is more.

**8.** This immersive course is very effective,

- **a.** is there to get to know South Africa and learn to
- **b.** when you gain a greater understanding of the world you live in, you gain a greater understanding of yourself.
- **c.** but it also a gave me a chance to practice my English.
- **d.** gaining a greater understanding of cultural diversity that critical thinking is stimulated.
- **e.** so effective in fact that many people who take it go on to study English Literature.
- **f.** has enriched the lives of generations of people in ways that cannot be doubted.





## **9b** A persuasive essay

### Plan

#### INTRODUCTION

- Briefly introduce the topic you are going to discuss.
- Clearly state your position on this topic.

#### MAIN PART (2/3 paragraphs)

- Try to persuade the reader to accept your position on the topic by providing two or three well-reasoned arguments in support of that position.
- Explain your arguments and give examples/evidence if possible.

#### CONCLUSION

- Summarise your arguments.
- Give the reader something to think about.



## Writing Plan: A persuasive essay

Complete the writing plan below and write your essay on the next page.

#### **Before you write:**

- Brainstorm ideas on the essay topic.
- Think carefully about what position you will take on the topic.
- Consider how you will be able to convince the reader of your position.

#### **INTRODUCTION** (first paragraph)

- · What is the topic? \_
- What is your position on this topic?

#### **MAIN PART**

#### **PARAGRAPH 1**

- What is one reason why you believe your position is correct?
- Explanations, examples and evidence

#### **PARAGRAPH 2**

- What is another reason why you believe your position is correct?
- Explanations, examples and evidence

#### **PARAGRAPH 3**

- What is another reason why you believe your position is correct?
- Explanations, examples and evidence

#### CONCLUSION

- Summary of your arguments
- Thought-provoking question/statement for the reader

Now, use your notes on the previous page and write your essay.				



#### CHECKLIST: PERSUASIVE ESSAY **Following instructions** I used persuasive writing techniques, I read the rubric carefully. e.g. rhetorical questions, and used emphatic adjectives/adverbs and I made sure that I clearly answered the collocations. question in the writing task. I used standard grammar and spelling conventions. I organised my text into paragraphs, I used formal linking words/phrases to including an introduction and a connect my ideas. conclusion. I avoided using contractions (e.g. *I'm, it's*) I made sure I have clear topic sentences and other features of informal writing. in each paragraph. **Review** I stated my position in the first paragraph and restated it in the final paragraph. I corrected any grammar, spelling and punctuation errors. **Content** I made sure that my writing is neat and I made sure that each paragraph supports easy to read. the argument made in the topic sentence. I made sure I used appropriate evidence and examples to support my argument.

### **Evaluation Criteria**

	RELEVANCE TO TASK	COMMUNICATIVE EFFECTIVENESS	ORGANISATION	GRAMMAR	VOCABULARY
Outstanding	I comprehensively presented arguments supporting my position on the issue and included fully relevant evidence or examples.	The <b>whole</b> essay was well-reasoned and <b>all</b> the arguments provided were <b>highly</b> persuasive.	I included a <b>fully appropriate</b> introduction and conclusion and used topic sentences which made the transition between paragraphs <b>very clear</b> .	I used a wide range of simple and complex grammatical forms appropriately.	I used a wide range of vocabulary appropriately, including formal words and phrases.
Very good	I presented arguments supporting my position on the issue, but with minor omissions, and included fairly relevant evidence and examples.	The essay was <b>generally</b> well-reasoned and the arguments provided were <b>mostly</b> persuasive.	I included a <b>fairly appropriate</b> introduction and conclusion and used topic sentences which made the transition between paragraphs <b>reasonably clear</b> .	I used a range of simple and complex grammatical forms appropriately, with minor errors.	I used a wide range of vocabulary appropriately, including formal words and phrases, with minor errors.
Satisfactory	I presented arguments supporting my position on the issue, but some information was missing, and I included only somewhat relevant evidence and examples.	The essay was fairly well-reasoned and at least one argument was quite persuasive.	I included an appropriate introduction, conclusion and topic sentences, but the reader might have some initial difficulty following my train of thought.	I used a <b>range</b> of simple and complex grammatical forms, mostly in an appropriate way, and with <b>some errors</b> .	I used a <b>range</b> of vocabulary including some formal words and phrases, mostly appropriately, and with <b>some errors</b> .
Unsatisfactory	I didn't provide adequate arguments in support of my position and didn't include sufficient relevant evidence or examples.	Parts of the essay were not well-reasoned and on the whole it was not very persuasive.	I included an introduction and conclusion, but at least one topic sentence was missing and the structure of the essay was somewhat confusing.	I used a limited range of grammatical forms, mostly in an appropriate way, and with some errors.	I used a limited range of vocabulary, mostly in an appropriate way, and with some errors.
Poor	I did not indicate my position on the issue and provided little or no relevant information or examples regarding any aspect of the issue.	The essay was not well-reasoned and was not persuasive in any way.	There is no obvious introduction, conclusion or topic sentences. The structure of the essay is highly confusing.	I used a limited range of grammatical forms, often inappropriately, and with frequent errors.	I used a limited range of vocabulary, often inappropriately, and with frequent errors.

<b>A.</b> Choose a, b, c or d.			
following weekend.	c. would have been d. will be	that he the job.	y opinion and I told him  c. should accept d. might accept
<ol><li>Kevin reminded us</li><li>Mother's Day.</li><li>a. get</li></ol>	a present for Mum for c. to get	<b>6.</b> Majed said that he previous week. <b>a.</b> went	to the dentist the
a. what was I watching	d. will get  know on TV.  g c. what I was watching d. was I watching		m while he worked. <b>c.</b> don't disturb
a. do I want	nything from the shop. c. if I want d. whether to want	a. wondered	
P. Complete with the c	arract form of the words in	canitals	

## **Seasickness**

My wife had told me many times that it was her dream to take a cruise around the Caribbean. So, last summer I decided to make her dream come true. I found a cruise that looked perfect. The ship looked comfortable and luxurious, and it offered many fun 1 \_\_ ACTIVE It was very windy the day we arrived at the port, but they assured us that the weather would not affect our cruise. We soon realised they had underestimated the \_\_\_\_\_ of the weather conditions. Between the wind and the sound of the **SERIOUS** waves, there was never a moment's **3**\_\_\_\_\_\_. I soon felt sick to my stomach. SILENT Every time I tried to get up, I was overcome by 4 \_\_\_\_\_\_. The rest of the day DIZZY saw us all lying in the **5** \_\_\_\_\_\_ of our cabin, feeling sorry for ourselves. We DARK had a small lunch and that was only out of **6** \_\_\_\_\_\_. Of course, food only made **NECESSARY** matters worse. The bad weather affected the **7** \_\_\_\_\_\_ of the people on board. Since it **MAJOR** showed no signs of improvement, we disembarked the next morning and spent the rest of our holiday safe on dry land!



(. Fill in the gaps in the text with one word only. travelling to Ishigaki Ishigaki is a Japanese island, beaches we could visit where we could try which I visited last summer. My friend Mike, surfing, snorkelling and scuba diving. He also insisted 5 \_\_\_\_\_\_ booking an who was working in Sapporo, Japan, asked 1 \_\_\_\_\_ to visit him. He told me excursion for us to the Banna Park nature that we 2 \_\_\_\_\_ go to Ishigaki, reserve, which is well known because it is which had many things to see and do, and was inhabited by many species of butterflies. We much cheaper than visiting Tokyo or Osaka. also decided to 6 \_\_\_\_\_\_ time to visit the Hirakubo Lighthouse, which we had When we reached the island, we asked a tour heard was located in a beautiful, scenic part guide at the hotel to tell us the best places of the island. to visit. He explained 3 \_\_\_\_\_ us that, at first glance, Ishigaki wouldn't seem We stayed on the island for four days. We as appealing as other places. However, he had a wonderful time and it left a lasting told us 4 \_\_\_\_\_ to worry, because impression 7 \_\_\_\_\_ us. Our trip to Ishigaki was 8 \_\_\_\_\_ a doubt a there were many activities we could try. First, he informed us about the beautiful once-in-a-lifetime experience. D. You will hear five people talking about places they have visited. Match the speakers with the statements a-g. There are two extra statements which you do not need to use. a. I was impressed by the low cost of living. Speaker 1 **b.** It was uninteresting. Speaker 2 **c.** It was more expensive than I had expected. **d.** I was surprised by the unique natural surroundings of the area. Speaker 3 **e.** I have made an effort to advertise the place. Speaker 4 **f.** I've decided to move there. Speaker 5 g. I really enjoyed the variety of cultural events that this place offered.

## The Perfect Opportunity

When I moved into my new house, I realised just how many

I \_\_\_\_\_ possessions I had actually collected over the years.

I had to pack everything into boxes, and I realised that this was the perfect chance to 2 \_\_\_\_\_ all the things I no longer needed or wanted. Most of the items were still in a good

3 \_\_\_\_\_, so I didn't want to just throw them out. That was when I had an idea. I told my friends I was going to sell all my old things to raise money for charity — and, of course, they decided to 4 \_\_\_\_\_ and help too. Many of them decided to 5 \_\_\_\_\_ goods as well, and we managed to make quite a lot of money. We sent it to a charity that helps fight 6 \_\_\_\_ all over Asia. It feels good to know that we helped make a difference in the world — and a side 7 \_\_\_\_\_ was that

I managed to get my new house organised, too!

- **1. a.** trivial **b.** charitable
- **2. a.** fall apart **b.** set aside
- **3. a.** source **b.** insight
- **4. a.** put up **b.** tuck into
- **5. a.** calculate **b.** develop
- **6. a.** giving **b.** poverty
- **7. a.** benefit **b.** emphasis

- **c.** abandoned
- **d.** material
- c. move on
- **d.** pass down
- **c.** state
- **d.** faith
- **c.** pitch in
- **d.** turn to
- **c.** support
- **d.** donate
- **c.** finances
- **d.** philanthropy
- **c.** cooperation
- d. concept

- **B.** Circle the correct options.
- Every month, I make a small donation / charity to the homeless shelter in my city.
- Supporting small businesses will definitely benefit / deserve the community.
- Part of becoming an adult is learning to calculate / budget not only your money but also your time.
- 4. Thanks to the complexity / generosity of everyone involved, the charity dinner raised an impressive amount of money.
- 5. We worked really hard on our project, so it was really worthy / gratifying to see that our teacher liked it.
- **6. Philanthropy / Literature** is one of the underlying principles of Qatari culture.



# 10

## Student's Book pp. 144-145 =

**A.** Circle the correct words.

- 1.
- **A:** Do you want to come to the shopping centre with me?
- **B:** No, thanks. I hate shopping. Besides, I'm on a tight **1 expense / budget**.
- **A:** What? You're always **2 throwing / rolling** money around. Aren't those shoes you're wearing new?
- **B:** Well, yes. But I hate going to the shops. I buy everything online. It's much easier, and it doesn't cost a(n) **3 shoestring / arm and a leg**.
- **A:** I guess that makes sense. But don't you like just walking around and having a look?
- **B:** Not really. It's pretty boring.

- 2.
- **A:** Mary, can you lend me some **4 cash / fees**, please?
- **B:** Again? Money **5 doesn't grow on trees / is no object**, you know. What do you want it for this time?
- **A:** I saw a beautiful coat on sale.
- **B:** You can't be serious! You haven't paid me back for the last time yet!
- **A:** Please. I get **6 rags to riches / paid peanuts!** I can't afford to buy anything expensive.
- **B:** Well then, you should economise, starting with *not* buying that coat!

B.	Choose a, b, c or d.			
1.	Breakfast at the hotel is	s provided at a(n) co	st.	
	a. lesser	<b>b.</b> extra	c. more	d. other
2.	She went to the bank a	nd asked for a(n) so	she could complete her	studies.
	a. debt	<b>b.</b> loan	c. budget	d. expense
3.	Rawda always saves he	r in case she wants	to return something she	e has bought.
	a. cash	<b>b.</b> change	c. receipts	d. cheques
4.	I nearly had a heart attamuch time chatting.	ack when the telephone	arrived. Clearly, sor	neone has been spending too
	a. fee	<b>b.</b> bill	c. fine	d. tip
5.	I hadn't even paid the fi	inal on my tablet wh	nen it broke.	
	a. deposit	<b>b.</b> income	c. salary	d. instalment
<b>C</b> .	Complete with the cor	rect prepositions.		

Living Beyond Your Means

back from in

After spending my university years constantly short of cash, I felt on top of the world when I got my first pay cheque. I finally had money to spend 1 \_\_\_\_\_\_ all the things I couldn't buy before.

At first, I tried to stick to a budget. I wanted to save 2 \_\_\_\_\_\_ for a car - but somehow there was never any money left. Every time I saw something I liked, I couldn't resist. It didn't matter if I didn't have any cash 3 \_\_\_\_\_\_ me. You see, I had a wallet full of credit cards at my disposal. That's the trouble with paying

\_\_\_\_\_ credit card: it's so easy to just hand it over and not think about the

money you're spending.

Unfortunately, I was soon 5 \_\_\_\_\_\_ debt and I started to struggle. I had been paying 6 \_\_\_\_\_\_ things I couldn't afford. The bank started to send me notices concerning my debts, so I had to borrow money 7 \_\_\_\_\_ my father to pay off the bank. Of course, I paid him 8 \_\_\_\_\_\_ eventually, but the embarrassment of that was enough to teach me to be more careful with my money.



<ol> <li>Choose a, b, c or d.</li> <li>If Diane didn't eat so much jun</li> </ol>	k food, she thinner.		
	<b>b.</b> would be	c. would have	d. will have
<b>2.</b> If you daily, you will lose was exercise	weight. <b>b.</b> exercised	c. will exercise	<b>d.</b> would exercise
<b>3.</b> If I were you, I drink more <b>a.</b> would		c. could	<b>d.</b> can
<b>4.</b> Unless you tell me what happe <b>a.</b> can	ened, I help you. <b>b.</b> can't	c. would	<b>d.</b> wouldn't
<b>5.</b> When you eat too much junk fo <b>a.</b> won't get		n. <b>c.</b> couldn't get	<b>d.</b> wouldn't get
<b>6.</b> If you can't find the address, a. would call		c. might call	<b>d.</b> call
E. Rewrite the sentences withou			
<b>1.</b> I can't go for coffee today beca			
2. In case of fire, which exit do we			?
3. We must hurry because we wil	II be late.		
<b>4.</b> In the event of bad weather, w	ill the match be cancelled?		
If			
<b>5.</b> You have to train hard or you wurden Unless			The state of the s
<b>6.</b> Take my advice and go on a tri			
<ul><li>F. Complete the second half of the second h</li></ul>			
2. Unless I study harder,			
3. If you donate money to charity			
4. If plants don't get enough water	er,		
5. If I could change one thing abo			
G. Provide a written response t	o the questions below.		
1. If you could change three thing	gs about the world, what woul	d you change?	
<b>2.</b> What happens when you get a	a good night's rest?		
3. If you get into a top university,	what will you study?		

#### . Student's Book pp. 146-147 ———

**A.** Complete with the words in the box. There are two extra words which you do not need to use.

pesticides raised pity varnish investment wisely fool glitter metal punch vault

- **1.** My father taught me the importance of spending money \_\_\_\_\_ and saving as much as I can.
- 2. When I realised that I was in the wrong classroom, I felt like a \_\_\_\_\_
- **3.** Governments should carefully control the use of \_\_\_\_\_\_ on crops. Who knows what damage they could be doing to the environment?
- **4.** I could tell that the jewellery was not real because it didn't \_\_\_\_\_\_ properly.
- **5.** You will need to use a stronger kind of \_\_\_\_\_\_ for these tools if you want them to last.
- **6.** It's a \_\_\_\_\_\_ Nasser couldn't come with us to the lecture yesterday. It was really interesting!
- **7.** She was worried about keeping her valuables at home, so she stored them in a bank \_\_\_\_\_ with the highest security.
- **8.** With this type of \_\_\_\_\_\_ you should be prepared to wait for at least a year before you see a profit.
- **9.** The Braille printing system uses \_\_\_\_\_\_ dots to represent letters which allows the blind to read using their fingertips.



- **B.** Circle the correct options.
- **1.** The clothes Kholood ordered online turned out to be of very **blank / poor** quality, so she returned them.
- 2. Spending a whole day parted / pressed from my smartphone was more difficult than I expected!
- 3. The shop on the corner is going out of **business / debt**, so they're selling everything half price.
- **4**. Excuse me, I can't seem to find a price **plate / tag** on this coat. How much does it cost?
- **5.** I don't get paid until next week, so I'm just **chain / window** shopping today.
- **6.** The books will be ready for **inspector / distribution** in the next few weeks.



## 

- **R.** Choose the correct definition of the word in bold.
- 1. There are some benefits to tourism like increased income, but overcrowded sights are just one **downside** that can't be ignored.
  - a. disadvantage
  - **b.** cause
- 2. Continuous online news coverage means you can find out what's happening at any hour of the day or night.
  - a. partial
  - b. nonstop
- **3.** His new business is **thriving** now that he's finally got some customers.
  - a. doing well
  - **b.** struggling
- **4.** Some advertisements are designed to encourage mindless spending.
  - a. critical
  - b. foolish
- 5. I always buy vegetables without pesticides because, for me, the health benefits outweigh the cost.
  - a. are not enough for something
  - **b.** are more important than something else
- **6.** The new shopping centre is causing a lot of **controversy**; everyone either loves it or hates it.
  - a. public argument
  - **b.** improved lifestyle
- **7.** The constant noise is the biggest drawback of living in the city centre.
  - a. attraction
  - b. disadvantage
- **8.** We need to make public transport more **affordable** if we want people to stop using cars.
  - a. expensive
  - **b.** reasonably priced
- **9.** A strong advertising campaign will help **stimulate** interest in our brand so we can attract more customers.
  - a. encourage
  - b. limit
- **10.** Mobile phone use is so widespread nowadays that even school children have their own phones.
  - a. extensive
  - b. limited

B. Choose a, b, c or d.

## Home Fashion

Want to make a difference? **Learn to make your own clothes!** 

In today's 1 of environmental awareness, we are all doing more to make our lives greener. The fashion industry is one of the largest creators of 2 \_\_\_\_ waste in the world, and the rate at which consumers demand new, fresh fashions is seriously

3 \_\_\_ our planet. Take the first step towards greener fashion!

This course 4 everything you need to know to get started. We take you on a clothes-making

journey from processing 5 materials to creating a stunning finished item - and when you're the designer, your choices are

For more information, visit our website or send us an email.

- **1. a.** condition
- **c.** landmark
- **b.** budget
- d. climate
- **2. a.** developed
- c. industrial
- **b.** technological **d.** reusable
- 3. a. harming **b.** forcing
- **c.** rejecting
- **4. a.** appeals
- **d.** thriving

**c.** emphasises

- **b.** expands
- **d.** outlines
- **5. a.** faraway
- c. blank
- **b.** vast
- d. raw
- **6. a.** mindless
- c. tasteless
- **b.** limitless
- **d.** timeless

#### Student's Book pp. 150-151 = **A.** Match the two halves to form collocations. 1. shopping 6. bargain a. price f. shopping **b.** offer **g.** rooms 2. price **7.** fitting c. hunting h. trolley 3. car boot 8. half **d.** tag i. sale 4. special 9. window



5. chain	10. damaged	<b>e.</b> goods <b>j.</b> store	
<ul> <li>B. Use some of the collocation previous activity to complete</li> <li>1. Don't bother getting a</li></ul>	e the sentences. ; we	<ol> <li>Complete the sentences with the correct form of the word in brackets.</li> <li>Marianne works at the front desk of the Grand Hotel as a (reception).</li> <li>A (statistics) works with</li> </ol>	
<ul> <li>into the</li></ul>	oat at ese shoes? I can't anywhere.	numbers and interprets data to draw meaningful conclusions.  3. Over a dozen famous (economy) signed an open letter to the president urging him to consider the financial consequences of global warming.	<b>;</b>
of the things he no longer was  6. Second-hand items aren't ne	anted from his flat. cessarily	<ul><li>4. If I were you, I'd talk to a computer (technical) rather than try to fix it myself.</li><li>5. He has worked as a (bank) at Qatari National Bank for over five years now.</li></ul>	_
good as new.  7. I sometimes like to go even if I haven't got any mor	ney to spend.	<b>6.</b> The (philanthropy) was awarded an honorary degree from his former university in recognition of his ongoing works of charity for the poor.	
	2. A: Let's do something B: That's a nice idea. went to one, A: You're right. You v B: No problem, I'll ge A: Well, I do, but I ge B: OK, then. I can cooknow what the ad A: Sure. It's 23 Jasmin	vouldn't mind going to get the tickets for us,?  It them. You don't work on Saturdays,?  It off at 1 p.m. Actually, I work close to the stadium.  The pick you up after work. Just let me  Idress is,?	
	B: OK, great.	gatar 2022	-



Al Bayt Stadium



Al Rayyan Stadium



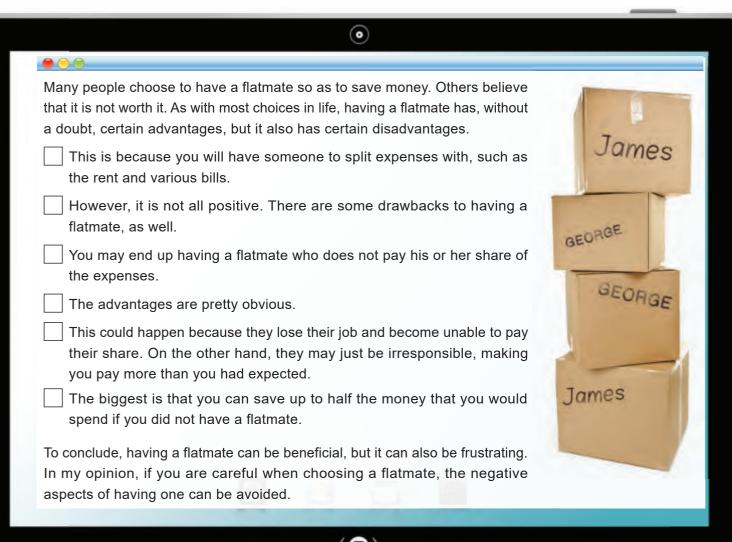
Al Thumama Stadium

### Student's Book pp. 152-153 =

**A**. Complete with the correct form of the words in the box. There are two extra words which you do not need to use.

	expose	billboard	bombard				
_	ency's brochure is _ actually stay in.		becaus	e the hotel	s it sho	ws are very	different
2	for our produ	cts increase	ed after the ac	lverts appe	eared o	n TV.	
<b>3.</b> We should be	careful not to		our childre	n to high a	mount	s of pollutio	n.
<b>4.</b> Our products	will help you to		greater s	uccess in le	ess tim	e.	
<b>5.</b> The town is for	ull of	adverti	sing various p	roducts.			
<b>6.</b> Doctors have	a high social						
7. The event red	ceived a lot of good	publicity in	the	·			
<b>B.</b> The politician	is trying hard to im	prove his _		after tl	ne incid	dent.	

**B.** The sentences of the main part of the essay below have been jumbled. Read the essay, put the sentences in the correct order. Then, divide the main part into two paragraphs.





# 10b An essay discussing advantages and disadvantages

## Plan

#### INTRODUCTION

Introduce the subject of the essay and both sides of the topic.

#### **MAIN PART**

#### (2 paragraphs)

Make sure to cover both sides of the topic equally.

- <u>Advantages</u>
- A(n) important/major advantage/benefit of... is...
- · Another positive aspect of... is...
- · An argument in favour of... is...

#### **Disadvantages**

- A(n) important/major disadvantage/ drawback of... is...
- Another negative aspect of... is...
- An argument against... is...

#### CONCLUSION

Make a general statement summing up and state your opinion.

## Writing Plan: An essay discussing advantages and disadvantages

INTRODUCTION (first paragraph)	
What is the topic of the essay?	What is the contoversy?
•	
MAIN PART (TW	o or more paragraphs) wing outlines for the main body
	Outline 2
Outline 1	Paragraph 1
Paragraph 1 What are the advantages?	What are the advantages?
What are the advantages	
	What are the opposing disadvantages
Explanations and examples	
	Paragraph 2
	What are the advantages?
Paragraph 2	
What are the disadvantages?	
	What are the opposing disadvantages
Explanations and examples	
	Paragraph 3
	What are the advantages?
	What are the opposing disadvantage
CONCLUSION (final paragraph)	
General statement summarising bot	h sides of the topic

Now, use your notes on the previous page and write your essay.				
	_			
	_			
	_			
	_			
	_			
	_			

#### CHECKLIST: ADVANTAGES/DISADVANTAGES ESSAY **Following instructions** dealt with advantages and their opposing disadvantages I read the rubric carefully. in the same paragraphs. I understood why I am writing this essay. **Content** I noted down the main advantages and I stated both the advantages and the disadvantages and disadvantages I want to discuss before supported each adequately. starting to write the essay. I avoided using contractions (e.g. I'm, it's) and other features of informal writing. **Format** I used formal linking words/phrases to connect the points I used the appropriate layout. I discuss. I organised my text into paragraphs, I did not mention anything new in the conclusion. including an introduction and a conclusion. **Review** I either discussed advantages and I corrected any grammar, spelling and punctuation errors. disadvantages in separate paragraphs or I made sure that my writing is neat and easy to read.

### **Evaluation Criteria**

	RELEVANCE TO TASK	COMMUNICATIVE EFFECTIVENESS	ORGANISATION	GRAMMAR	VOCABULARY
Outstanding	I <b>comprehensively</b> described the advantages and disadvantages of the topic.	The <b>whole</b> essay was written clearly in a formal style and register.	I organised the paragraphs well, making it easy for the reader to follow my train of thought and giving equal consideration to both advantages and disadvantages.	I used a wide range of simple and complex grammatical forms appropriately.	I used a wide range of vocabulary appropriately, including formal words and phrases.
Very good	I described the advantages and disadvantages of the topic, with minor omissions.	In general, the essay was written clearly in a formal style and register.	I organised the paragraphs fairly well, but the reader might have some initial difficulty following my train of thought although I gave equal consideration to both advantages and disadvantages.	I used a range of simple and complex grammatical forms appropriately, with minor errors.	I used a wide range of vocabulary appropriately, including formal words and phrases, with minor errors.
Satisfactory	I described the advantages and disadvantages of the topic, but some information was missing or irrelevant.	Most of the essay was written clearly in a formal style and register, but in places I did not communicate effectively.	I organised the essay into paragraphs, but the reader will have <b>some difficulty</b> following my train of thought although I gave <b>almost equal</b> importance to both advantages and disadvantages.	I used a range of simple and complex grammatical forms, mostly in an appropriate way, and with some errors.	I used a range of vocabulary including some formal words and phrases, mostly appropriately, and with some errors.
Unsatisfactory	I only partially described the advantages and disadvantages of the topic, and didn't provide adequate relevant information.	Parts of the essay were not written clearly and/or in an appropriate formal style and register, and communication was not fully effective.	The paragraphs were <b>not well-organised</b> , making it <b>difficult</b> for the reader to follow my train of thought. I also did <b>not</b> give <b>equal</b> consideration to both advantages and disadvantages.	I used a limited range of grammatical forms, often inappropriately, and with several errors.	I used a limited range of vocabulary, often inappropriately, and with several errors.
Poor	I failed to adequately describe any advantage or disadvantage of the topic, and I provided little or no relevant information.	The essay was not written in an appropriate formal style and/or register, and did not communicate any information clearly.	The paragraphs were badly organised, making it almost impossible for the reader to follow my train of thought. I also did not give equal consideration to both advantages and disadvantages.	I used a limited range of grammatical forms, often inappropriately, and with frequent errors.	I used a limited range of vocabulary, often inappropriately, and with frequent errors.

#### **A.** Complete with the correct form of the verbs in brackets.

1.	
<b>A:</b> If you	(have) some spare
time, would you go to the	gym?
<b>B:</b> No. I think the gym is bori	ing. I prefer playing
basketball. When I	
(play) basketball, I feel ha	ppier.
A: If I were you, I	(join) a
basketball team.	
B: Yeah, I've thought of that.	

2.
A: All you eat is junk food.
<b>B:</b> I don't see any problem with that.
<b>A:</b> If you (not stop) eating unhealthy food, you might have serious health problems in the future.
B: Like what?
<b>A:</b> Well, if you (not avoid) fatty foods, you can get heart disease. Also, if you continue eating the way you do, you
(not stay) in shape.



## B. Listen to a woman talking about her new lifestyle and answer questions 1-6.

- **1.** Why did the speaker decide to start cooking at home?
  - a. She wanted to eat more healthily.
  - **b.** She wanted to save money.
  - **c.** She didn't like going to the supermarket so often.
  - d. She was always hungry because she was only eating snacks.
- 2. What did the speaker find when she started cooking her own meals?
  - a. She had plenty of food left over for the next day.
  - **b.** It was more expensive to eat properly.
  - **c.** She felt healthier.
  - **d.** It was difficult to make time to cook every day.
- **3.** Why did the speaker have doubts about growing plants in the city?
  - a. She doesn't have a garden.
  - **b.** The city is polluted.
  - c. A colleague had tried it and was unsuccessful.
  - d. You can't grow a large variety of them.
- **4.** What does the speaker say about people who want to start growing their own food?
  - **a.** If they plant enough seeds, some of the plants are bound to survive.
  - **b.** They should ask other people for advice before they do anything.
  - **c.** They should only grow plants that don't grow very large.
  - **d.** They should start with only a few plants and learn from their mistakes.
- **5.** Why, according to the speaker, do new gardeners need a lot of patience?
  - a. It will take years before they stop making mistakes.
  - **b.** Plant growth cannot be rushed.
  - **c.** Gardening is difficult in a city.
  - **d.** No matter how much you know, things will always go wrong.
- 6. What does the speaker mean when she says 'money actually does grow on trees'?
  - **a.** She sells whatever she grows to make money.
  - **b.** She doesn't have much money to spend on her plants.
  - **c.** Her plants allow her to save more money on her shopping.
  - **d.** She doesn't make any money from growing plants, but she enjoys it anyway.



**C.** Read the four texts. For questions 1-10, choose from the people (A-D). Some people may be chosen more than once.

#### Which person

- 1. talks about one way in which charities are financed?
- 2. describes the long-term effect the charity has on those it helps?
- **3.** is happy that they have been able to use their skills to benefit their own community?
- **4.** mentions who the charity was founded by?
- **5.** talks about the downside of the work they do through the charity?
- **6.** got some of their friends involved in charity work?
- **7.** talks about being personally moved by the work the charity does?
- **8.** is keen to do something different with the charity in the future?
- 9. found out about the charity through an acquaintance?
- **10.** takes part in the charity's international work?

## A

## Sahar - Education Above All Foundation

Like a lot of people, ever since the charity Education Above All was set up back in 2012 by Her Highness Sheikha Moza bint Nasser, I've been very excited by the important

work they do there. A big part of what they do, of course, is to help make sure that more children around the world get the education they deserve, by getting them into schools. An education can be your ticket out of poverty, as it can help you get a good job, and as a result, these kids are promised a much brighter future and greater opportunities throughout life. As a teacher myself, it's impossible not to be touched by how much of a difference this charity is making to the lives of so many children. What I like about the charity is that anyone can get involved in campaigning for its different projects through social media, which I have done quite a lot for certain projects based abroad.



#### Sultan - Qatar Red Crescent Society

I'm very proud to be part of the *Qatar Red*Crescent Society and the extraordinary work
they do to help the needy and the poor
around the world. As an organisation, it has
been around since the late 70s, and both my

father and uncle used to be involved with the charity – so I just followed in their footsteps, really. They have both travelled internationally to areas affected by disasters to help the communities there. As a doctor, my involvement is with the Medical Services Department here in Qatar. In my free time, I'm available to respond to medical emergencies, which is something I really appreciate having the opportunity to do. Although one day, I hope to have some of the same experiences as my family members and to take my medical knowledge abroad.



#### **Abdelaziz - Qatar Charity**

When an emergency

around the world happens, *Qatar Charity* is ready to respond. This is particularly so in the case of natural disasters. I'm one of many relief workers at the organisation who have been to a number of countries affected by a natural disaster. The aim is to get supplies, such as food and medicines, out to the region quickly in the hope that we can help as many people as possible. Seeing first-hand the huge amount of damage and destruction things such as earthquakes and major flooding have on people's lives is tough, and it's something a relief worker never gets used to. My friends are always very interested in hearing my stories when I get home, though. In fact, a few of them have been so moved by what I've described seeing in these situations, it's even inspired a couple of them to offer their free time to Qatar Charity and take part in some of the volunteer opportunities there.

Charity

Organisations



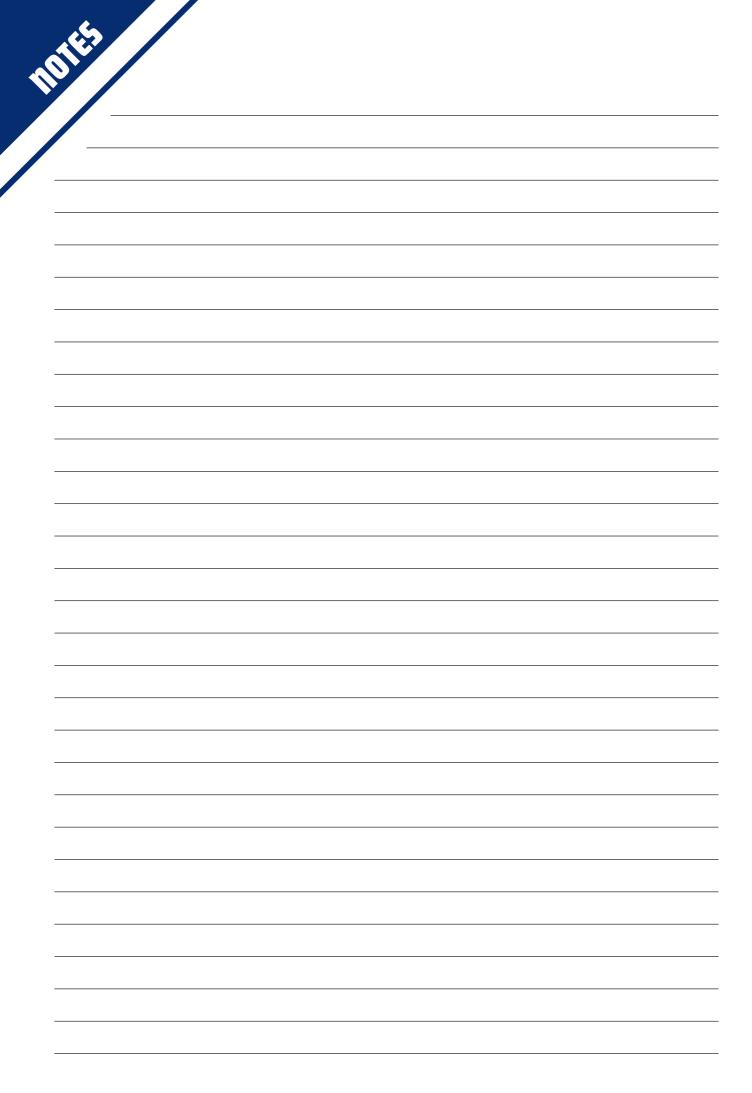
#### **Maryam - Qatar Cancer Society**

I have always donated money regularly to my favourite charities. You know, it's so important people do, as many charities simply

wouldn't survive without donations from the public. One of my favourite charities is the *Qatar Cancer Society*. I have so much admiration for the important work that goes on there around cancer awareness as well as for the help it provides to those living with the disease. Actually, it was only recently that I heard about this charity, when a friend of one of my work colleagues, whom I've met once or twice, told me that she was a volunteer there. It sounded like something I'd like to do, so I went online the next day and completed the volunteer programme application form. I'm still waiting to hear back, but hopefully I won't have to wait too long and I'll be able to start doing something hands-on to benefit my community soon.



Ports.
10x





#### Portal to English 11B Workbook

H. Q. Mitchell - Marileni Malkogianni

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